Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name KIDS COUNTRY	Program Number 000000100122	Program Type Child Care Center
Address 2955 SMITH ROAD FAIRLAWN OH 44333		County SUMMIT

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 10/20/2026	Begin Time 2:45 PM	End Time 4:30 PM	Reviewer: AQILA BROWN

Summary of Findings			
No. Requirements Verified 3	No. Requirements with Non-compliances 2		No. Requirements Compliant 1
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Pre K	4 years to < 5 years	2 to 12		3:30 pm-4:15 pm
PS 2	3 years to < 4 years	2 to 15		3:30 pm-4:15 pm Outdoor Play
School Age	School-Age to < 11 years	2 to 21		3:30 pm-4:15 pm
Two's	18 months to < 30 months	2 to 11		3:30 pm-4:15 pm
Babies	0 to < 12 months	2 to 8		3:30 pm-4:15 pm

APK	4 years to < 5 years	2 to 17		3:30 pm-4:15 pm
Toddlers	12 months to < 18 months	1 to 6		3:30 pm-4:15 pm
Infants	0 to < 12 months	2 to 6		3:30 pm-4:15 pm
PS 1	30 months to < 36 months	2 to 12		3:30 pm-4:15 pm
PS 3	3 years to < 4 years	2 to 13		3:30 pm-4:15 pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code:

Allegation: A child's injury went unnoticed due to lack of supervision by staff.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to, after reviewing the video footage of the incident and interviewing involved staff, there is insufficient evidence to substantiate the allegation. The video shows staff actively supervising the children and maintaining the attendance roster. Staff were observed responding promptly to a child following the incident. According to staff reports, they attended to the child to determine what occurred once signs of distress or possible injury became apparent.

Risk Level:

Domain: 05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting

Code: The program is required to complete the DCY 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Allegation: The program did not provide an incident report to a parent at the time the child was picked up from the program.

Determination: Substantiated

Findings: In review of the records, it was determined the program did not meet the requirements for completing a DCY 01299 “Incident/Injury Report”.

The following was observed: The parent or person picking up the child did not receive the DCY 01299 on the day of the incident.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection