Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name WESTBROOK PARK PLACE	Program Number 000000100160	Program Type Child Care Center
Address 2521 TWELFTH STREET NW CANTON OH 44708		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) MICHELE FAKAN	Inspection Day 11/07/2024	Begin Time 12:00 PM	End Time 12:30 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
5	2	0	0	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Preschool	3 years to < 4 years	2 to 10	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance
Code: The program is required to consult with the parent prior to implementing a specific behavior management plan.

Allegation: The program did not implement a child's behavior plan.

Determination: Substantiated

Findings: During the inspection, it was determined the center did not follow the rule requirement when implementing a specific behavior plan as noted in number 4 below:

1. The center did not communicate and consult with the parent prior to implementing the plan.
2. The center did not put the plan in writing and/or the plan was not signed by the parent.
3. The plan was not consistent with the requirements of this rule.
4. The behavior plan was not implemented.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 01/30/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance
Code: The program is required to report in OCLQS when a child is expelled from a center for a behavioral reason.

Findings: During the inspection, it was determined that a child had been expelled for a behavioral reason and the expulsion was not reported in the Ohio Child Licensing Quality System (OCLQS), as required. Submit the program's corrective action plan, which includes a statement that the expulsion has been reported in OCLQS, to the Department to verify compliance with the requirements of the rule.

Corrective Action Plan Due: 01/30/2025