Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name KIDS COUNTRY	Program Number 000000103389	Program Type Child Care Center
Address 4923 HUDSON DRIVE STOW OH 44224		County SUMMIT

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 10/07/2026	Begin Time 2:15 PM	End Time 4:30 PM	Reviewer: AQILA BROWN

Summary of Findings			
No. Requirements Verified 2	No. Requirements with Non-compliances 1		No. Requirements Compliant 1
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Toddlers	18 months to < 30 months	2 to 6		2:48 pm-3:23 pm
PS 1	30 months to < 36 months	2 to 10		2:48 pm-3:23 pm
Infants	0 to < 12 months	2 to 7		2:48 pm-3:23 pm
Babies	12 months to < 18 months	2 to 9		2:48 pm-3:23 pm
Two's	18 months to < 30 months	2 to 10		2:48 pm-3:23 pm

MAPS	3 years to < 4 years	2 to 17		2:48 pm-3:23 pm
Pre K 1 /PS 2	3 years to < 4 years	2 to 20		2:48 pm-3:23 pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: Children are being bit due to lack of supervision.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised.

The following was observed: Situational awareness was not maintained by a staff member more than once. While reviewing the classroom video of several back-to-back incidents involving a child biting multiple children, the staff person working alone was observed with their back turned to six children while conversing with another staff member in the adjoining classroom. During this time, a child was able to bite another child, and the staff person did not become aware of the incident until the injured child began crying. In each instance where a child was bitten, the staff person was either engaged with another staff member or had their back turned to the known biter. There did not appear to be any structured activities occurring at the time of the incidents. A review of incident reports for the classroom indicates that 11 biting incidents occurred between 10-1-26 and 10-7-26. The incidents did not result in any of the children needing professional medical attention.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 11/06/2026

Ohio Department of Children & Youth

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection