Department of Children & Youth

# Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

| Program Details | | |
|---|---|---|
| Program Name<br>KIDS COUNTRY - GREEN | Program Number<br>000000104741 | Program Type<br>Child Care Center |
| Address<br>1801 TOWN PARK CENTER UNIONTOWN<br>OH<br>44685 | | County<br>SUMMIT |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | Inspection Scope<br>Partial | Inspection Method<br>On-site Inspection | Inspection Notice<br>Unannounced |
| Inspection Date<br>09/30/2026 | Begin Time<br>1:30 PM | End Time<br>3:55 PM | Reviewer:<br>AQILA BROWN |

| Summary of Findings | | | |
|---|---|---|---|
| No. Requirements Verified<br>2 | No. Requirements with Non-compliances<br>2 | | No. Requirements Compliant<br>0 |
| No. Serious Risk<br>0 | No. Moderate Risk Findings<br>0 | No. Other Non-compliance Findings<br>2 | No. Technical Assistance Provided<br>0 |

| Staff-Child Ratios at the Time of Inspection | | | | |
|---|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Compliance** | **Comment** |
| MAPS | 3 years to < 4 years | 2 to 17 | | 2:00 pm |
| Infants | 0 to < 12 months | 2 to 12 | | 1:40 pm |
| Babies | 12 months to < 18 months | 2 to 10 | | 1:50 pm |
| Two's | 18 months to < 30 months | 1 to 12 | | 1:55 pm<br>Nap |
| Toddlers | 18 months to < 30 months | 1 to 12 | | 1:55 pm<br>Nap |

| | | | | |
|---|---|---|---|---|
| Pre K | 4 years to < 5 years | 2 to 16 | | 2:05 pm |
| PS 2 | 3 years to < 4 years | 2 to 16 | | 2:10 pm |
| PS 1 | 30 months to < 36 months | 1 to 14 | | 2:10 pm Nap |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain: 01 Ratio & Supervision**

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: Children are being hurt due to lack of supervision.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised.

The following was observed: During the inspection, all infants were placed together on the rug, and mobile infants were observed crawling over non-mobile infants, causing the non-mobile infants to cry. One staff member was seated on the floor near the infants while feeding another child. The second staff member was occupied with other tasks in the room, including picking up toys and moving infants to and from cribs.
Incident reports were reviewed. Nine incident reports were completed either within a day of each other or several on the same day at different times, documenting the same child biting other children. During staff interviews, employees stated that these incidents typically occur when one staff member is changing a diaper and the other is feeding a child. Staff reported that they now recognize the need to separate mobile infants from non-mobile infants to reduce the frequency of these incidents.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/30/2026

Ohio Department of Children & Youth

## Summary of Non-Compliances

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

## Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

**No serious risk non-compliances were observed during this inspection**

## Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

**No moderate risk non-compliances were observed during this inspection**

## Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

**Domain**: **01 Ratio & Supervision**

Rule: 5180:2-12-19 Supervision

Requirement: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Finding: During the inspection, it was determined that children were not being properly supervised.

The following was observed: During the inspection a sleeping infant was observed in a crib located completely out of sight of staff.

Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/30/2026