Department of Education
Department of Job and Family Services

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>CHILDTIME LEARNING CENTER | Program Number<br>000000105687 | Program Type<br>Child Care Center |
| Address<br>1189 TALLMADGE ROAD CUYAHOGA FALLS OH 44221 | | County<br>SUMMIT |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) BETH RAGLE | Inspection Day<br>01/17/2024 | Begin Time<br>2:45 PM | End Time<br>4:20 PM |
| Reviewer(s) BETH RAGLE | Inspection Day<br>01/18/2024 | Begin Time<br>11:30 AM | End Time<br>12:45 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 2 | 1 | 1 | 0 | 0 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Infants | 0 to < 12 months | 1 to 3 | Infant activities; Day 1 |
| Infants | 0 to < 12 months | 1 to 5 | Bottles and play time: Day 2 |
| Toddlers | 18 months to < 30 months | 1 to 5 | Play time; Day 1 |
| Toddlers | 18 months to < 30 months | 2 to 8 | Lunch; Day 2 |
| Preschool, PreK and School Age Combined | 3 years to < 4 years | 2 to 15 | Centers; Day 1 |
| Early Preschool | 3 years to < 4 years | 1 to 11 | Transition to lunch; Day 2 |
| Preschool and PreK Combined | 3 years to < 4 years | 1 to 11 | Lunch; Day 2 |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-19 Supervision
Code: The program is required to notify their local public children services agency of any suspicion of abuse or neglect against a child.

Allegation: Child care staff members did not immediately notify the Public Children's Services Agency of suspected child abuse or neglect.

Determination: Substantiated

Findings: During the inspection, it was determined that the program failed to immediately notify their local public children services agency (PCSA) of suspicions that a child had been abused or neglected. Multiple staff members stated they saw signs of abuse or neglect of a child in their care and they did not notify the local PCSA for at least two months.
Provide staff training and provide a written or electronic notice of the serious risk non-compliance (SRNC) to all parents of enrolled children within fifteen business days of receipt of the non-compliance.
Submit the program's corrective action plan, which includes a description of action taken to assure that all staff are knowledgeable of their responsibilities, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 01/24/2024

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

## Low Risk Non-Compliances

**No Low Additional Risk Non-Compliances were observed during this inspection**