Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CHILDTIME LEARNING CENTER	Program Number 000000105687	Program Type Child Care Center
Address 1189 TALLMADGE ROAD CUYAHOGA FALLS OH 44221		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BETH RAGLE	Inspection Day 01/28/2026	Begin Time 1:40 PM	End Time 4:10 PM
Reviewer(s) BETH RAGLE	Inspection Day 01/29/2026	Begin Time 3:15 PM	End Time 4:30 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
6	6	0	1	5

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
PreK	4 years to < 5 years	1 to 18	3:15 - Day 2 - Nap
PreK	4 years to < 5 years	1 to 18	1:45 - Day 1 - Nap
Preschool	3 years to < 4 years	1 to 14	1:45 - Day 1 - Nap
Preschool	3 years to < 4 years	1 to 12	3:15 - Day 2 - Play time
Early Preschool	18 months to < 30 months	1 to 7	1:45 - Day 1 - Nap
Early Preschool	18 months to < 30 months	1 to 6	3:15 - Day 2 - Coloring and diapering
School Age	School-Age to < 11 years	1 to 17	1:45 - Day 1 - Movie
School Age	School-Age to < 11 years	2 to 22	3:45 - Day 2 - Snack
Infant 1 & 2 Combined	0 to < 12 months	2 to 11	1:45 - Day 1 - Nap
Infant 1	0 to < 12 months	1 to 4	3:15 - Day 2 - Infant activities
Infant 2	12 months to < 18 months	2 to 12	3:15 - Day 2 - Play time

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A child care staff member used a prohibited discipline technique.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in numbers 1, 8 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques: A child care staff member roughly picked up a child and harshly placed the child onto a cot during naptime preparations.
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children: The child appeared frightened, going to another child care staff member for comfort.
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 03/04/2026

Domain:05 Health & Safety

Rule: 5180:2-12-16 Incident/Injury Reporting
Code: The program is required to complete the JFS 01299 "Incident/Injury Report" for injuries and incidents at the program, provide a copy to the person who picks the child up on the day of the incident, and retain a copy of the form onsite at the program for one year.

Allegation: Incident reports were not completed as required.

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Determination: Substantiated

Findings: In review of the records, it was determined the program did not meet the requirements for completing a JFS 01299 "Incident/Injury Report" as noted in number 5 below:

1. The JFS 01299 was not completed when a child became ill or received an injury which required first aid treatment.
2.The JFS 01299 was not completed when a child was transported to a source for emergency assistance.
3. The JFS 01299 was not completed when a child received a bump or blow to the head.
4. The JFS 01299 was not completed when an unusual or unexpected incident which jeopardized the safety of a child or employee of a program.
5. The parent or a person picking up the child did not receive the JFS 01299 on the day of the incident.
6. The program information (program name, number, address) was incomplete on the JFS 01299.
7. Child's name was incomplete on the JFS 01299.
8. Child's birthdate was incomplete on the JFS 01299.
9. Name of person(s) responsible for the child at the time of the incident was incomplete on the JFS 01299.
10. Number of children present in the group at the time of the incident was incomplete on the JFS 01299.
11. Date and/or time of the incident was incomplete on the JFS 01299.
12. Whether or not parents were contacted was incomplete on the JFS 01299.
13. Complete summary of the incident was incomplete on the JFS 01299.
14. Accurate summary of the incident was incomplete on the JFS 01299.
15. Name and/or signature of the person completing the form was incomplete on the JFS 01299.
16. The JFS 01299 was not kept on file at the program for at least one year.
17. Other.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/04/2026

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Diapering and Toilet Training
Code: The program staff is required to consult with parents about toileting at home and refrain from forcing a child to sit on the toilet or potty chair.

Allegation: Parent preferences were not followed for diapering and toilet training.

Determination: Substantiated

Findings: During the inspection, it was determined that the toilet training practice used by Child Care Staff Members did not meet the requirements of the rule, as noted in number 3 below:

1. Children were forced to sit on the toilet or potty chair;
2. Parents/guardians were not consulted regarding practices used at home;
3. Other: Preferred parent toilet training practices were not followed. The child was placed in a diaper instead of underwear on several occasions.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

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Corrective Action Plan Due: 03/04/2026

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Diapering and Toilet Training
Code: The program staff is required to change wet or soiled diapers immediately.

Allegation: Diapers were not changed as required.

Determination: Substantiated

Findings: During the inspection, it was determined that a child's basic diapering needs were not being met in number 1 below:

1. Diapers were not checked and immediately changed when needed;
2. Diapers not checked regularly;
3. Diapers not changed when found to be wet or soiled;
4. Other.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/04/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe or inappropriate.

Findings: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe or inappropriate as noted in number 4 below:

1. Verbal argument involving adults.
2. Staff member(s) allowed child(ren) to do something unsafe.
3. Staff member(s) did something unsafe.
4. Children were exposed to an inappropriate movie by a staff member.
5. Other.

While the program did not protect the child(ren) from an unsafe or inappropriate situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/04/2026

Domain:04 Indoor/Outdoor Space

Rule: 5180:2-12-11 Separation of Children Under 2 1/2 Years
Code: The program is required to separate children younger and older than 2 1/2 years of age.

Findings: During the inspection, it was determined that a group was occupying space not previously approved by the Department for children less than two and one-half years of age. Building and fire department approvals do not prohibit the use of this space for children less than two and one-half years.
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/04/2026

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