Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name STARK COUNTY COMMUNITY ACTION AGENCY HEAD START/WM.	Program Number 000000106028	Program Type Child Care Center
Address 3015 MAHONING ROAD NE CANTON OH 44705		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) TONYA WASHINGTON	Inspection Day 05/21/2024	Begin Time 9:00 AM	End Time 2:00 PM
Reviewer(s) AQILA BROWN	Inspection Day 05/21/2024	Begin Time 9:00 AM	End Time 2:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
3	2	0	1	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants 1	0 to < 12 months	2 to 7	
Toddler 1	18 months to < 30 months	2 to 8	
Toddler 2	18 months to < 30 months	3 to 7	
Infants 2	12 months to < 18 months	2 to 6	
HS 1	3 years to < 4 years	2 to 15	Blue Pod
HS 2	3 years to < 4 years	2 to 13	Blue Pod
HS 3	3 years to < 4 years	2 to 10	Yellow Pod
HS Room 15	4 years to < 5 years	2 to 11	
HS Room 16	3 years to < 4 years	2 to 16	
HS 4	3 years to < 4 years	2 to 12	
HS 5	4 years to < 5 years	2 to 12	

Department of Education
Department of Job and Family Services

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Children are being left unattended.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in numbers 1 and 3 below:

1. Child was left unattended once; A child was left unattended in the classroom for approximately 3 minutes. Staff responsible for the group left the classroom, not realizing a child was hiding in the dramatic play area and looking out the window. Staff realized the child was not in the group when they reviewed the attendance roster. Staff went back to the classroom and retrieved the child, who was unharmed.
2. Child(ren) were left unattended more than once.
3. Child left the group and were unattended. A child left their assigned group while on the playground. The child jumped over a fence separating the preschool playground from the toddler playground. The child was inside a fenced area that surrounded the parameter of the playground. Another staff person who was inside the building saw the child from their classroom and called for help to retrieve the child. The child was returned to their group unharmed.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 07/25/2024

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting
Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Allegation: The program is not reporting incidents.

Determination: Substantiated

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident as listed in number 2 below:

1. An incident, injury or illness that required professional medical consultation or treatment.
2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/25/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection