Department of Children & Youth

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>PRIMROSE SCHOOL OF MASON | Program Number<br>000000201208 | Program Type<br>Child Care Center |
| Address<br>5888 SNIDER RD MASON OH 45040 | | County<br>WARREN |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Nicole Vadnais | Inspection Day<br>11/04/2025 | Begin Time<br>1:00 PM | End Time<br>1:30 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 2 | 1 | 0 | 0 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| EPS2 | 30 months to < 36 months | 1 to 12 | nap |
| Young Toddler | 12 months to < 18 months | 2 to 8 | |
| SA | School-Age to < 11 years | 2 to 11 | |
| PS1 | Mixed Age Group | 1 to 9 | nap |
| Infant | 0 to < 12 months | 3 to 7 | |
| Toddler | 18 months to < 30 months | 2 to 5 | |
| EPS1 | 18 months to < 30 months | 3 to 12 | |
| PS2 | 3 years to < 4 years | 1 to 13 | nap |
| PK1 | 4 years to < 5 years | 2 to 14 | |
| PK2 | 4 years to < 5 years | 2 to 16 | |

Department of Children & Youth

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:02 Safe & Sanitary Environment**

Rule: 5180:2-12-13 Sanitary Equipment and Environment
Code: The program is required to provide a clean restroom with the appropriate materials available.

Allegation: Program not kept clean, as required.

Determination: Substantiated

Findings: During the inspection, it was determined that unsanitary conditions, as noted in number 5 below, were in the PK restroom:

1. There was no liquid soap.
2. There was no toilet paper.
3. There were no paper towels.
4. The toilet cleaning brush was accessible to the children.
5. The plunger was accessible to the children.
6. The toilet(s) were not flushed.
7. The trash was not emptied from the day before.
8. There was a strong urine odor.
9. Other [ ].

The restroom(s) must be kept sanitary at all times. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Risk Level: Low

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

Department of Children & Youth

## Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

## Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection