Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE LEARNING CENTER #737	Program Number 000000201236	Program Type Child Care Center
Address 9959 ARBORWOOD DRIVE CINCINNATI OH 45251		County HAMILTON

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SULYN ROMER	Inspection Day 06/27/2024	Begin Time 3:15 PM	End Time 4:20 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
4	2	1	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Pres-K	4 years to < 5 years	1 to 8	
School Age	School-Age to < 11 years	1 to 9	
Infants	0 to < 12 months	1 to 3	
Infants - Older	12 months to < 18 months	1 to 4	
Preschool	30 months to < 36 months	2 to 7	

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision
Code: The program staff are not permitted to leave children unattended.

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number 2 below:

1. Child(ren) left unattended outside the facility building.
2. Children left unattended outside the facility building more than once- in that school age children were on the outdoor playground by themselves at time of arrival and observed when entering the school age classroom. The child care staff member was inside classroom with back against the opened outside door working at a desk area.
3. Child(ren) left unattended off the program's premises.
4. Child(ren) left unattended during a swimming activity.
5. Child(ren) left unattended in a vehicle.
6. Child(ren) left unattended inside the building and no adults were present in the building.
7. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/27/2024

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:05 Health & Safety

Rule: 5101:2-12-22 Meal and Snack Requirements
Code: The program is required to refrain from using televisions, computers, and other screens during meals and snacks.

Findings: During the inspection it was determined that television/computer/other were on during meals and snacks. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.