Department of Children & Youth

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>KINDERCARE LEARNING CENTER | Program Number<br>000000205235 | Program Type<br>Child Care Center |
| Address<br>921 ANDERSON FERRY RD CINCINNATI OH 45238 | | County<br>HAMILTON |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) BRIAN CHASTAIN | Inspection Day<br>12/17/2025 | Begin Time<br>10:00 AM | End Time<br>10:40 AM |
| Reviewer(s) BRIAN CHASTAIN | Inspection Day<br>01/08/2026 | Begin Time<br>10:10 AM | End Time<br>11:15 AM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 2 | 1 | 0 | 0 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Infant 1 | 0 to < 12 months | 2 to 7 | |
| Infant 1 | 0 to < 12 months | 2 to 7 | |
| Infant 2 | 12 months to < 18 months | 1 to 6 | |
| Infant 2 | 12 months to < 18 months | 1 to 6 | |
| Toddler 1 | 18 months to < 30 months | 1 to 6 | |
| Toddler 1 | 18 months to < 30 months | 2 to 8 | |
| Toddler 2 | 18 months to < 30 months | 1 to 6 | |
| Toddler 2 | 18 months to < 30 months | 2 to 5 | |
| Preschool | 3 years to < 4 years | 2 to 11 | |
| Preschool | 3 years to < 4 years | 1 to 9 | |

Department of Children & Youth

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**No Complaints were observed during this inspection.**

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

Department of Children & Youth

## Low Risk Non-Compliances

**Domain:07 Diapering & Infant Care**

Rule: 5180:2-12-20 Cribs
Code: The program is required to provide appropriate separation for cribs by using dividers.

Findings: During the inspection, it was determined that the dividers used to separate the cribs did not meet the following requirement in number 1 below:

1. Did not provide for at least two feet of space on two of the sides or ends of the crib.
2. Constructed so that staff may view children through or around the divider.
3. Be unbreakable in normal use situations.
4. Be made of a non-porous material that can be easily sanitized.
5. Extend up higher than an infant standing in a crib can reach up and shall not impede child care staff member's ability to hear the child.

Technical assistance was provided at the time of the inspection. The non-compliance had been corrected by day two of the inspection. A written response for this rule noncompliance is not required at this time.