Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name PAPILLION ENRICHMENT CENTER UNIT 1 & 5	Program Number 000000300209	Program Type Child Care Center
Address 2804 SOM CENTER ROAD UNIT A WILLOUGHBYHILLS OH 44092		County LAKE

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 06/12/2026	Begin Time 9:30 AM	End Time 10:30 AM	Reviewer: Jennifer Bartlebaugh
Inspection Date 07/01/2026	Begin Time 9:45 AM	End Time 10:30 AM	Reviewer: Jennifer Bartlebaugh

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 0		No. Requirements Compliant 6
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 0	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Summer Camp	4 years to < 5 years	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Summer Camp	School-Age to < 11 years	3 to 18		Arrival- Day Two Ratio- 9:45AM

Toddler	18 months to < 30 months	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Toddler	18 months to < 30 months	2 to 13		Arrival- Day Two Ratio- 9:45AM
Green Room	3 years to < 4 years	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Green Room	3 years to < 4 years	1 to 11		Arrival- Day Two Ratio- 9:45AM
Infant 1	0 to < 12 months	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Infant 1	0 to < 12 months	2 to 8		Arrival- Day Two Ratio- 9:45AM
Infant 2	12 months to < 18 months	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Infant 2	12 months to < 18 months	1 to 4		Arrival- Day Two Ratio- 9:45AM
Orange Room	30 months to < 36 months	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Orange Room	30 months to < 36 months	2 to 12		Arrival- Day Two Ratio- 9:45AM
Yellow Room	30 months to < 36 months	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!
Yellow Room	30 months to < 36 months	2 to 16		Arrival- Day Two Ratio- 9:45AM
Blue Room	3 years to < 4 years	0 to 0		Arrival Ratio- 9:30AM No children on-site- Program was having a PD day!

Blue Room	4 years to < 5 years	1 to 13		Arrival- Day Two Ratio- 9:45AM

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code:

Allegation: The alleged rule violation was children were not properly supervised.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to information obtained. A thorough investigation was conducted, including childcare staff member interviews, observation, document review, and police investigation.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection