Ohio Department of Children & Youth

# Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

| Program Details | | |
|---|---|---|
| Program Name<br>The Enrichment Center | Program Number<br>000000305154 | Program Type<br>Child Care Center |
| Address<br>14574 RIDGE RD NORTH ROYALTON<br>OH<br>44133 | | County<br>CUYAHOGA |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | Inspection Scope<br>Partial | Inspection Method<br>On-site Inspection | Inspection Notice<br>Unannounced |
| Inspection Date<br>09/30/2026 | Begin Time<br>2:00 PM | End Time<br>3:30 PM | Reviewer:<br>DIANE TRACZYK |

| Summary of Findings | | | |
|---|---|---|---|
| No. Requirements Verified<br>7 | No. Requirements with Non-compliances<br>4 | | No. Requirements Compliant<br>3 |
| No. Serious Risk<br>0 | No. Moderate Risk Findings<br>1 | No. Other Non-compliance Findings<br>3 | No. Technical Assistance Provided<br>0 |

| Staff-Child Ratios at the Time of Inspection | | | | |
|---|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Compliance** | **Comment** |
| Infant 1 | 0 to < 12 months | 2 to 8 | | 2:00 |
| Infant 2 | 12 months to < 18 months | 2 to 7 | | 2:00 |
| Toddlers | 18 months to < 30 months | 2 to 13 | | 2:00 - both groups combined for nap |
| Emerging 3s | 18 months to < 30 months | 2 to 12 | | 2:45 - nap |
| Preschool 3 | 3 years to < 4 years | 1 to 10 | | 2:45 |

| | | | | |
|---|---|---|---|---|
| Jr. Kindergarten/PreK | 4 years to < 5 years | 2 to 22 | | 3:00 - snack |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain: 01 Ratio & Supervision**

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Complainant alleged that the program did not maintain compliance with the staff/child ratio requirements.

Determination: Substantiated

Findings: During the inspection, a ratio of 1 child care staff member for 16 children was determined to have occurred for the combined group of Emerging 3s and Preschool 3 group. This group included younger toddlers, under 2 1/2 years old.
The following was determined: a child care staff member had not returned from break and children were awake, using the restroom and off of their cots.
Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 11/04/2026

**Domain: 03 Postings & Equipment**

Rule: 5180:2-12-17 Daily Schedule
Code: The program is required to have a balance of activities daily.

Allegation: Complainant alleged that the program is not providing a developmentally appropriate daily schedule with structured activities.

Determination: Substantiated

Findings: During the inspection, it was determined that some of the classrooms did not have a well-balanced program.
The following was determined: The classrooms did not provide a variety of structured activities to promote the children's physical, social-emotional, cognitive and language development with a balance of teacher-directed and child-initiated activities.
A well-balanced program of activities suitable to the developmental levels and abilities of each child in care shall be implemented on a daily basis. Submit the program's corrective action plan to the Department to verify compliance with the requirements of the rule.

Corrective Action Plan Due: 11/04/2026

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**Domain: 05 Health & Safety**

Rule: 5180:2-12-22 Meal Preparation and Nutritional Requirements
Code: Meals and snacks provided or served by the program must include all required food groups and meet the recommended daily dietary allowances as specified by the USDA.

Allegation: Complainant alleged that the children are not being offered 2 food groups for snack.

Determination: Substantiated

Findings: During the inspection, it was determined that a snack served at the program did not meet the requirements.
The following was observed: Snack offered did not include foods from two of the five food groups. Children were served either pretzels or goldfish crackers and water for the afternoon snack.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/04/2026

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## Summary of Non-Compliances

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

## Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.
**No serious risk non-compliances were observed during this inspection**

## Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

**No moderate risk non-compliances were observed during this inspection**

## Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
**Domain**: **04 Indoor/Outdoor Space**
Rule: 5180:2-12-11 Indoor Space Requirements
Requirement: The program is required to follow floor space limits set for each room used by children.
Finding: During the inspection, it was determined that 13 children were in attendance in the toddler 2 room at one time. The floor space allows for a maximum of 12 children in this room. The program needs to reduce the number of children in attendance so there is 35 square feet of space for each child. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 11/04/2026