Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE LEARNING CENTER #1681	Program Number 000000305391	Program Type Child Care Center
Address 30850 VIKING PARKWAY WESTLAKE OH 44145		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) DIANE TRACZYK	Inspection Day 02/15/2024	Begin Time 2:45 PM	End Time 3:30 PM
Reviewer(s) DIANE TRACZYK	Inspection Day 02/26/2024	Begin Time 10:00 AM	End Time 11:45 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
7	3	0	1	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Preschool	3 years to < 4 years	2 to 16	
Infant A	0 to < 12 months	2 to 11	
Infant C	12 months to < 18 months	1 to 6	
Toddler B	18 months to < 30 months	2 to 6	
Pre-K	4 years to < 5 years	2 to 19	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: Complainant alleged that a child was left unsupervised in a classroom.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number 1 below:

1. A child was left unattended in a classroom.
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule. This allegation is substantiated.

Risk Level: Moderate

Corrective Action Plan Due: 03/27/2024

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs
Code: The program is required to space cribs two feet apart when in use.

Allegation: Complainant alleged that the cribs are not spaced properly.

Determination: Substantiated

Findings: During the inspection, it was determined and observed that cribs were not two feet apart when in use, as required by this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time. This allegation is substantiated.

Risk Level: Low

Corrective Action Plan Due: 03/27/2024

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Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-20 Cribs
Code: The program is required to label all cribs.

Findings: During the inspection, it was determined that at least one crib was not labeled with the child's name, as required by this rule. It was also determined that some cribs were labeled but the children were not being placed in the crib's they were assigned to. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Corrective Action Plan Due: 03/27/2024