Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name ROBIN'S NEST CHILD DEVELOPMENT CENTER	Program Number 000000306982	Program Type Child Care Center
Address 6801 SCHOOL STREET VALLEY CITY OH 44280		County MEDINA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/24/2026	Begin Time 9:30 AM	End Time 1:30 PM	Reviewer: DIANE TRACZYK

Summary of Findings			
No. Requirements Verified 5	No. Requirements with Non-compliances 2		No. Requirements Compliant 3
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
School-Age	School-Age to < 11 years	1 to 10		10:30 - outside
Infants	0 to < 12 months	1 to 2		9:45
Toddlers	18 months to < 30 months	1 to 6		10:00
Preschool	3 years to < 4 years	1 to 11		10:00

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: Complainant alleged that the program is short-staffed resulting in staff/child ratio issues.

Determination: Unable to be determined

Findings: An on-site investigation was conducted including classroom observations. Administrative and child care staff members were interviewed. Program policies were reviewed. Based on a thorough review of all available evidence, the allegation is unable to be determined.

Risk Level:

Domain: 05 Health & Safety

Rule: 5180:2-12-22 Safe Food Handling/Storage
Code: The program is required to provide utensils and dishes that are appropriate for the age group served.

Allegation: Complainant alleged that appropriate utensils were not provided during lunch.

Determination: Substantiated

Findings: During the inspection, it was determined that utensils in the school-age group were not suitable.
The following was determined: the program did not provide appropriate utensils during lunch as required.
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/29/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection