Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name TUTOR TIME CHILD CARE/LEARNING CENTER	Program Number 000000307018	Program Type Child Care Center
Address 19880 WEST 130TH STREET STRONGSVILLE OH 44136		County CUYAHOGA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date	Begin Time	End Time	Reviewer:

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 4		No. Requirements Compliant
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 5	No. Technical Assistance Provided

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Early preschool	3 years to < 4 years	1 to 6		Day 2- 845am
Early preschool	3 years to < 4 years	2 to 19		Early Preschool/Preschool combined- Day 1 1250pm- Nap
Infants	0 to < 12 months	2 to 7		Infant 1/infant 2 combined- Day 1- 1250pm

Infants	0 to < 12 months	2 to 8		Infant 1/Infant 2 combined- Day 2- 845am
Toddler 1	18 months to < 30 months	1 to 7		Day 2- 845am
Toddler 1	18 months to < 30 months	2 to 14		Toddler 1/Toddler 2 combined-Day 1- 1250pm
Toddler 2	18 months to < 30 months	1 to 5		Day 2- 845am
Pre-K	4 years to < 5 years	2 to 18		Junior K/Pre-K combined- Day 2- 845am
Pre-K	4 years to < 5 years	1 to 18		Junior K/Pre-K combined- Day 1- 1250pm- Nap
Jr K		0 to 0		combined with Pre-K
preschool	3 years to < 4 years	1 to 10		Day 2- 845am

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Allegations were substantiated during this inspection.

Ohio Department of Children & Youth

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Department of Children & Youth

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-19 Supervision

Requirement: The program staff is required to protect or remove a child from a situation and/or person that are determined to be unsafe or inappropriate.

Finding: During the inspection, it was determined the administrator, child care staff, and/or employees of the program did not protect or remove children from a situation and/or person determined to be unsafe or inappropriate as noted in number(s) 5 below:

1. Verbal argument involving adults.
2. Staff member(s) allowed child(ren) to do something unsafe.
3. Staff member(s) did something unsafe.
4. Children were exposed to inappropriate [language; conversation; behavior; video; music; DVD] by a [staff member/child/parent].
5. Other- Child care staff were observed on video handling the infants in an unsafe not developmentally appropriate manner.

While the program did not protect the child(ren) from an unsafe or inappropriate situation and/or person, it was determined the situation would not or did not result in a serious incident or injury to a child. All program employees must take actions to protect children in care.

As part of the corrective action plan all infant teachers must take at least 1 hour of training through the OPR on developmentally appropriate practices with this age range. In addition staff must review the full licensing rules on infant care and supervision. Please submit written documentation that includes verification of the training completed and a sign off of the rule review via email to Kathryn.Noftz@childrenandyouth.ohio.gov.

Corrective Action Plan Due: 06/12/2026

Domain: **01 Ratio & Supervision**

Rule: 5180:2-12-19 Supervision

Requirement: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Finding: During the inspection, it was determined that children were not being properly supervised as noted in number(s) 5 below:

1. Child(ren) were not within both sight and hearing of a child care staff member during indoor play.
2. Child(ren) were not within both sight and hearing of a child care staff member during outdoor play.
3. Child(ren) were not within both sight and hearing of a child care staff member more than once.
4. Staff were not physically present in the space and near enough to respond and reach the child(ren) immediately.
5. Other: Child care staff were observed on video on their cell phone

Children must be supervised according to rule and within both sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/12/2026

Domain: **02 Safe & Sanitary Environment**

Rule: 5180:2-12-13 Sanitary Equipment and Environment

Requirement: The program is required to follow the cleaning schedule for equipment.

Finding: During the inspection, it was determined that the program was not providing a clean and healthy environment, furniture, materials and equipment as required by Appendix A, as noted in number(s) 30 below:

30. Other- Child care staff were observed on video wiping the childrens faces and hands with the same cloth.

Furniture, materials and equipment must be maintained according to the cleaning and sanitizing schedule in Appendix A to this rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Corrective Action Plan Due: 06/12/2026

Domain: **07 Diapering & Infant Care**

Rule: 5180:2-12-23 Diapering and Toilet Training

Requirement: The program staff is required to refrain from leaving a child unattended on the diaper changing station.

Finding: During the inspection, it was determined that a Child Care Staff Member left a child unattended on the changing station. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 06/12/2026