Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PLAY ACADEMY	Program Number 000000307982	Program Type Child Care Center
Address 201 ALPHA PARK HIGHLAND HTS OH 44143		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SHELLY WILLIAMS	Inspection Day 12/16/2024	Begin Time 2:00 PM	End Time 4:30 PM
Reviewer(s) SHELLY WILLIAMS	Inspection Day 12/19/2024	Begin Time 8:30 AM	End Time 10:30 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
4	3	1	1	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Pre-K	4 years to < 5 years	1 to 13	
Toddlers	18 months to < 30 months	2 to 9	Nap time and included non-nappers over 2.5.
Toddlers	18 months to < 30 months	2 to 5	Day 2 toddlers combined
Toddlers 2	18 months to < 30 months	1 to 6	
Infants	0 to < 12 months	2 to 7	
Infants	0 to < 12 months	1 to 3	Day 2
PS	3 years to < 4 years	1 to 9	
PS	3 years to < 4 years	4 to 20	Day 2 PS and PS2 and Pre-K combined
PS 2	3 years to < 4 years	1 to 10	
SA	School-Age to < 11 years	1 to 10	

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Allegation: It was alleged that a child care staff member used a prohibited technique in the classroom in that the child received an injury/bruising.

Determination: Substantiated

Findings: During the inspection, it was determined that Child Care Staff Members had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule. The corrective action plan must also include a notice provided to parents that states the serious risk that occurred, how they may find additional information about the non-compliance, and the department's website where a copy of the licensing report may be viewed.

Risk Level: Serious

Corrective Action Plan Due: 01/14/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain:01 Ratio & Supervision

Ohio Department of Children & Youth

Rule: 5101:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in number(s) 1 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques; infant faces were covered with a cloth while rocking children in a chair and in the crib. This practice is not permittable for guidance and management and presents a suffocation hazard while an infant is sleeping.
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/02/2025

Low Risk Non-Compliances

Domain:04 Indoor/Outdoor Space

Rule: 5101:2-12-11 Separation of Children Under 2 1/2 Years
Code: The program is required to separate children younger and older than 2 1/2 years of age.

Findings: During the inspection, it was determined a group that included at least one child less than the age of two and one half years of age was not kept separate from groups of older children as noted in number(s) 1 below:

1) Preschool aged children greater than two and one half years of age, were cared for in a space where a group of children less than two and one half years of age were receiving care.
2) A barrier was not used to separate the space being used by the group of children less than two and one half years of age from space being used for groups of children two and one half years and older.
3) The barrier separating the groups was not at least 36 inches in height.
4) The barrier separating the groups was not continuous.

Ohio Department of Children & Youth

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/02/2025