Department of Children & Youth

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>NATIONAL CHILDCARE CENTER LLC | Program Number<br>000000400061 | Program Type<br>Child Care Center |
| Address<br>4400 WESTERVILLE RD COLUMBUS OH 43231 | | County<br>FRANKLIN |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Rebecca Worrell | Inspection Day<br>06/11/2024 | Begin Time<br>11:50 AM | End Time<br>3:00 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 2 | 1 | 1 | 0 | 0 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| School Age | School-Age to < 11 years | 1 to 6 | |
| Infant | 0 to < 12 months | 2 to 3 | |
| Toddler | 30 months to < 36 months | 2 to 2 | |
| Preschool | 3 years to < 4 years | 2 to 2 | |

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## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Allegation: The program staff did not use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Determination: Substantiated

Findings: During the inspection, it was determined that an unknow Child Care Staff Member/administrator/owner had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The substantiated finding did not name an individual so no one will be released from employment.

Risk Level: Serious

Corrective Action Plan Due: 12/25/2024

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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## Low Risk Non-Compliances

**No Low Additional Risk Non-Compliances were observed during this inspection**