Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name HELPFUL HANDS CHILDRENS CENTER, INC	Program Number 000000400110	Program Type Child Care Center
Address 6833-6839 FLAGS CENTER DRIVE COLUMBUS OH 43229		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Bradie McAfee	Inspection Day 10/17/2024	Begin Time 2:30 PM	End Time 4:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
4	2	0	1	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Toddler	18 months to < 30 months	2 to 7	
Toddler	18 months to < 30 months	2 to 10	
Infant	0 to < 12 months	2 to 4	
Preschool	3 years to < 4 years	1 to 11	combined with Pre-K
School Age	School-Age to < 11 years	1 to 15	
School Age	School-Age to < 11 years	2 to 15	
Pre-K	3 years to < 4 years	1 to 11	Combined with Preschool

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:06 Program Information

Rule: 5101:2-12-14 Transportation and Field Trip Procedures
Code: The program is required to have all adults and children on trips wear seat belts, or use child restraints if required by law. The program is required to have only one child in each seat belt and have all children under 12 years of age sit in the back seats of the vehicle. The program is required to have all children sitting in a seat on the vehicle with a seat belt, as opposed to standing or sitting on the floor.

Allegation: The program did not require all adults and children on trips to wear seat belts, or use child restraints if required by law. The program is required to have only one child in each seat belt and have all children under 12 years of age sit in the back seats of the vehicle. The program is required to have all children sitting in a seat on the vehicle with a seat belt, as opposed to standing or sitting on the floor.

Determination: Substantiated

Findings: "During the inspection, it was determined the program did not follow regulations and/or safety precautions when children were transported as noted in numbers 1, 5 and 6 below:
1. Seat belts were not used by children.
2. Child restraint systems were not used.
3. Children were riding in seats that were not securely anchored.
4. More than one child was strapped in a seat belt.
5. A child under the age of twelve years old rode in the front seat of the vehicle.
6. At least one child or adult was standing or sitting on the floor in a moving vehicle.
7. Adult(s) in the vehicle failed to wear seat belt(s) Provide staff training.
Submit the program's corrective action plan, which includes assurance that these safety guidelines will be met when children are transported, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule."

Risk Level: Moderate

Corrective Action Plan Due: 11/20/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records
Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in numbers 4 and 5 below:

1. There was no method in place;
2. The method did not include each child's name;
3. The method did not include each child's date of birth;
4. The tracking method did not remain with the group at all times;
5. The tracking method was not updated throughout the day as children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 11/20/2024