Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name HEAVEN SENT CHILDREN'S ACADEMY	Program Number 000000400157	Program Type Child Care Center
Address 5616 GENDER RD. CANAL WINCHESTE OH 43110		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BEVERLY JAMES	Inspection Day 11/04/2024	Begin Time 11:30 AM	End Time 3:30 PM
Reviewer(s) SUSANNE ZIMMERER	Inspection Day 11/14/2024	Begin Time 12:30 PM	End Time 4:10 PM
Reviewer(s) BEVERLY JAMES	Inspection Day 11/14/2024	Begin Time 12:30 PM	End Time 4:10 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 1	No. Serious Risk 1	No. Moderate Risk 0	No. Low Risk 0

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Toddler 1	18 months to < 30 months	2 to 7	
Toddler 1	18 months to < 30 months	2 to 11	Day 2 nap
Infant	0 to < 12 months	2 to 9	Day 2
Infant	0 to < 12 months	2 to 7	
Infant 2	0 to < 12 months	3 to 9	Day 2
Infant 2	0 to < 12 months	2 to 10	
PreK		1 to 13	nap
PreK	3 years to < 4 years	1 to 12	Day 2 nap
Preschool	3 years to < 4 years	1 to 14	nap
Preschool	3 years to < 4 years	3 to 10	Day 2 nap
School Age	School-Age to < 11 years	1 to 10	Day 1
Toddler 2	3 years to < 4 years	3 to 10	Day 2 nap
Toddler 2	3 years to < 4 years	1 to 5	nap

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-19 Supervision
Code: The program staff are not permitted to leave children unattended.

Allegation: The program staff leave children unattended outside.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number(s) 1 below:

1. Child(ren) left unattended outside the facility building. (PreK child hid on playground while their class left the playground and entered the building. Child was outside on the playground alone. School Age CCSM seen child on playground, went outside to get child and then took him to the PreK classroom to rejoin group.)
2. Child(ren) left unattended outside the facility building more than once.
3. Child(ren) left unattended off the program's premises.
4. Child(ren) left unattended during a swimming activity.
5. Child(ren) left unattended in a vehicle.
6. Child(ren) left unattended inside the building and no adults were present in the building.
7. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 11/24/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection