Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name HEAVEN SENT CHILDREN'S ACADEMY	Program Number 000000400157	Program Type Child Care Center
Address 5616 GENDER RD. CANAL WINCHESTE OH 43110		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BEVERLY JAMES	Inspection Day 05/08/2025	Begin Time 12:15 PM	End Time 3:45 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
10	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infant 1	0 to < 12 months	2 to 6	
Infant 2	12 months to < 18 months	2 to 7	
Toddler 1	18 months to < 30 months	2 to 11	
Toddler 2	3 years to < 4 years	1 to 13	
Pre K	4 years to < 5 years	1 to 13	
Preschool	3 years to < 4 years	1 to 11	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program is required to report in OCLQS when a child is expelled from a center for a behavioral reason.

Findings: During the inspection, it was determined that a child had been expelled for a behavioral reason and the expulsion was not reported in the Ohio Child Licensing Quality System (OCLQS), as required. Submit the program's corrective action plan, which includes a statement that the expulsion has been reported in OCLQS, to the Department to verify compliance with the requirements of the rule.

Corrective Action Plan Due: 06/13/2025