Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Balanced Family Academy Grandview	Program Number 000000400377	Program Type Child Care Center
Address 707 Grandview Crossing Way Columbus OH 43215		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Kristen Simmons	Inspection Day 01/29/2026	Begin Time 2:30 PM	End Time 3:30 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
2	1	0	1	0

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Monkeys	3 years to < 4 years	2 to 16	
Bees	12 months to < 18 months	3 to 10	
Bears	0 to < 12 months	2 to 10	
Tigers	12 months to < 18 months	2 to 12	
Bunnies	18 months to < 30 months	2 to 10	
Piglets	30 months to < 36 months	3 to 8	
Kangaroos	30 months to < 36 months	3 to 10	
Beavers	3 years to < 4 years	2 to 15	
Owls	4 years to < 5 years	3 to 18	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5180:2-12-12 Safe Equipment
Code: The program is required to refrain from using space heaters unless it has been approved by a fire official.

Allegation: Space heaters in the classroom

Determination: Substantiated

Findings: During the inspection, it was determined that a space heater which had not been approved by a fire official was in use in the area identified in number(s) 2 below:

1. The administrator's office.
2. A classroom.
3. The break room.
4. Several classrooms.
5. The hallway.
6. The entry way.
7. Other [ ].

The use of this space heater must be discontinued until approval for its use has been obtained. Submit the program's corrective action plan, which includes written fire approval for use of this space heater or a written statement that the space heater is no longer being used at the program, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 03/06/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection