Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KIWI'S CLUBHOUSE	Program Number 000000400848	Program Type Child Care Center
Address 2025 WEST HENDERSON ROAD COLUMBUS OH 43220		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Darcie Schofield	Inspection Day 02/04/2026	Begin Time 2:45 PM	End Time 4:05 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
3	2	0	1	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infant 2	0 to < 12 months	1 to 4	
Infant 1	0 to < 12 months	2 to 11	
Juniors	3 years to < 4 years	2 to 16	
Toddler 1	30 months to < 36 months	2 to 7	
Toddler 2	18 months to < 30 months	1 to 6	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:00 License & Approvals

Rule: 5180:2-12-03 Inspection Requirements
Code: The program staff is required to provide true and accurate information.

Allegation: The complainant alleged that a childcare staff member did not have a valid high school diploma.

Determination: Substantiated

Findings: During the inspection, it was determined that the program provided false information, in that a childcare staff member did not have a valid high school diploma. The rule requires the program to provide accurate and truthful information to the Department. Submit the program's corrective action plan, which includes a statement that any staff that do not meet the education requirements are no longer employed as a childcare staff member at the program, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 03/08/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-20 Cribs
Code: The program is required to place infants in cribs while sleeping.

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Findings: During the inspection, it was determined that the equipment in number 6 below had been used for sleeping infants and did not allow the infant to sleep on a firm mattress:

1. Mesh cribs;
2. Play pens;
3. Bassinets;
4. Cots;
5. Car seats;
6. Infant swings;
7. The floor;
8. Infant seats;
9. An infant placed in a car seat in a crib;
10. Other [ ].

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 03/08/2026

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection