Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name PRIMROSE SCHOOL OF CANAL WINCHESTER	Program Number 000000401127	Program Type Child Care Center
Address 6375 WINCHESTER BLVD CANAL WINCHESTER OH 43110		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Barbara Smith	Inspection Day 03/10/2025	Begin Time 10:20 AM	End Time 1:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
7	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Young Infant 1	0 to < 12 months	2 to 5	Arrival
Young Infant 2	0 to < 12 months	1 to 3	Arrival
Older Infant	12 months to < 18 months	2 to 10	Arrival
Toddlers	18 months to < 30 months	2 to 8	Arrival
Early Pathways	30 months to < 36 months	2 to 10	Arrival
Preschool Pathways	30 months to < 36 months	1 to 8	Arrival
Preschool 1	3 years to < 4 years	3 to 18	Arrival
Preschool 2	30 months to < 36 months	1 to 7	Arrival
PreK 1	4 years to < 5 years	1 to 10	Arrival
PreK 2	4 years to < 5 years	2 to 20	Arrival

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Infant Bottle and Food Preparation
Code: The program staff is required to follow the practices preferred by the parents.

Allegation: The complainant alleged that the feeding practices used by a child care staff member were not in accordance with parental preferences.

Determination: Substantiated

Findings: During the inspection, it was determined that the feeding practices used by a child care staff member for an infant were not in accordance with parental preferences, in that table food had been served to a child without parental permission. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 04/13/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection