Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KINDERCARE #1546	Program Number 000000406182	Program Type Child Care Center
Address 96 NEVERLAND DRIVE LEWIS CENTER OH 43035		County DELAWARE

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Catherine Moerch	Inspection Day 03/16/2026	Begin Time 9:15 AM	End Time 12:05 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
2	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants B	0 to < 12 months	2 to 5	9:15am Infant A & B were combined at arrival
Infants B	12 months to < 18 months	1 to 4	11:40am
School Age	School-Age to < 11 years	0 to 0	9:15am School age children were already transported to school and not onsite.
Pre-K/Transition K	4 years to < 5 years	1 to 5	9:15am
Pre-K/Transition K	4 years to < 5 years	1 to 8	11:40am
Preschool	3 years to < 4 years	1 to 12	11:40am
Preschool	3 years to < 4 years	1 to 9	9:15am
Infant A	0 to < 12 months	1 to 2	10:50am
Infant A	0 to < 12 months	1 to 2	11:40am

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:05 Health & Safety

Rule: 5180:2-12-16 Emergency Drills
Code: The program is required to complete fire drills, weather drills, and emergency/lockdown drills appropriately.

Allegation: It was alleged that the program was not conducting emergency drills.

Determination: Substantiated

Findings: During the inspection, it was determined that the required drills were not completed for item number(s) 1,2,3 below:

1. Monthly fire drills.
2. Monthly weather emergency drills (March through September).
3. Emergency/lockdown drills in each quarter of the calendar year.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 04/15/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection