Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name KINDERCARE LEARNING CENTER	Program Number 000000406864	Program Type Child Care Center
Address 8694 OAK CREEK DRIVE LEWIS CENTER OH 43035		County DELAWARE

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/25/2026	Begin Time 9:30 AM	End Time 12:15 PM	Reviewer: Sarena Powhida

Summary of Findings			
No. Requirements Verified 5	No. Requirements with Non-compliances 1		No. Requirements Compliant 4
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 0	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant 2	0 to < 12 months	2 to 7		~9:30
Toddlers	18 months to < 30 months	2 to 7		~9:30
Preschool/Pre-K	3 years to < 4 years	2 to 19		~9:30
Schoolage	School-Age to < 11 years	1 to 3		~9:30
Infant 1	0 to < 12 months	2 to 7		~9:30

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code:

Allegation: It was alleged that children were not adequately supervised as required by rule.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to lack of evidence gathered through interviews with child care staff and the administrator, classroom observations, and review of policies and procedures.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-19 Child Guidance
Requirement: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.
Finding: During the inspection, it was determined that a child care staff member had used prohibited techniques as a means to control or discipline children.
The following prohibited technique was determined to have occurred: utilize cruel, harsh, unusual, or extreme techniques in that it was determined that a child care staff member harshly grabbed a child by the arm, used harsh tones, and limited a child's movement by placing a leg over a child at naptime.
Child-care staff members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 11/04/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection