Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name JOLLY TOTS TOO!	Program Number 000000409734	Program Type Child Care Center
Address 5511 N. HAMILTON ROAD COLUMBUS OH 43230		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/18/2026	Begin Time 8:40 AM	End Time 10:55 AM	Reviewer: Barbara Smith

Summary of Findings			
No. Requirements Verified 5	No. Requirements with Non-compliances 2		No. Requirements Compliant 3
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant	0 to < 12 months	1 to 3		Arrival @ 8:40 am
Waddlers	12 months to < 18 months	2 to 4		Arrival @ 8:40 am
Toddlers	18 months to < 30 months	1 to 1		Arrival @ 8:40 am
Preschool	3 years to < 4 years	1 to 7		Arrival @ 8:40 am

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: The complainant alleged the program is not maintaining required staff/child ratios.

Determination: Unable to be determined

Findings: During the investigation, child care staff members were interviewed and observations were completed in all classrooms. The child care staff members reported that required staff/child ratios have been maintained at all times. All classrooms were observed to be in ratio during the inspection. Due to the differing accounts from the complainant and center staff and the observations on the day of the inspection, the alleged rule violation was unable to be determined.

Risk Level:

Domain: 04 Indoor/Outdoor Space

Rule: 5180:2-12-11 Outdoor Space Requirements
Code: The program is required to have an outdoor play space free from trash and foreign objects.

Allegation: The complainant alleged there are general hazards on the outdoor play space that pose a risk of harm to children.

Determination: Substantiated

Findings: During the inspection, it was determined that the outdoor play space was not free of conditions that pose a risk of harm to children.

The following was observed: The weed barrier fabric under the mulch has become exposed, creating a tripping hazard. Additionally, the mulch along the sidewalks needs to be leveled out, as its uneven depth is also causing a tripping hazard.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/27/2026

Department of Children & Youth

"

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection