Department of Children & Youth

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>Enchanted Care Learning Center | Program Number<br>000000410557 | Program Type<br>Child Care Center |
| Address<br>4575 MORSE RD GAHANNA OH 43230 | | County<br>FRANKLIN |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) AMY HILLARD | Inspection Day<br>01/13/2026 | Begin Time<br>12:15 PM | End Time<br>1:06 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 16 | 1 | 0 | 0 | 1 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Older Infants | 12 months to < 18 months | 1 to 5 | |
| Toddler 2 | 30 months to < 36 months | 1 to 5 | |
| Infnats | 0 to < 12 months | 1 to 3 | |
| Beginners | 18 months to < 30 months | 2 to 14 | |
| intermediate | 3 years to < 4 years | 2 to 13 | |
| PreK | 4 years to < 5 years | 2 to 20 | |

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## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:07 Diapering & Infant Care**

Rule: 5180:2-12-23 Infant Bottle and Food Preparation
Code: The program staff is required to label bottles containing formula or breast milk.

Allegation: The complainant alleged that bottles are not being labeled as required

Determination: Substantiated

Findings: During the inspection, it was determined that bottles containing formula for a particular infant were not labeled with the child's name and date of preparation (missing date). Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance and submit a written response.

Risk Level: Low

Corrective Action Plan Due: 02/12/2026

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**No Additional Serious Risk Non-Compliances were observed during this inspection**

### Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

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## Low Risk Non-Compliances

**No Low Additional Risk Non-Compliances were observed during this inspection**