Department of Children & Youth

Licensing Inspection Full Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Gentle Hands childcare	Program Number 000000943206708	Program Type FCC - Type B Home
Address 9115 BESSEMER AVE CLEVELAND OH 44104		County CUYAHOGA

Inspection Information			
Inspection Type Amendment - change of capacity	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/17/2026	Begin Time 10:00 AM	End Time 11:30 AM	Reviewer: TIFFANY PHILLIPS

Summary of Findings			
No. Requirements Verified 19	No. Requirements with Non-compliances 0		No. Requirements Compliant 15
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 0	No. Technical Assistance Provided 0

License Capacity and Enrollment at the Time of Inspection				
Age Group	License Capacity	Enrollment		
	Totals	Full Time	Part Time	Total
Infant (Birth to < 18 m)		0	0	0
Young Toddler		0	0	0
Total Under 2 ½ Years		0	0	0
Older Toddler		0	0	0
Preschool		1	0	1
School Age		5	0	5
Total Capacity/Enrollment	6	6	0	6

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Jackie's Group	Mixed Age Group	1 to 0	In Compliance	Ratio: 1:0 at arrival Ratio: 1:0 at departure

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Ohio Department of Children & Youth

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection

Technical Assistance Provided

This section documents technical assistance provided to the program when the program demonstrated an overall level of compliance with a rule requirement.

In Compliance/Not Verified/Previously Verified/Not Applicable

This section documents rule requirements that were assessed as fully compliant, previously verified, not verified during this inspection or not applicable to the program.

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-02 License Visible	Not Verified	

Rule	Status	Documenting Statement(s), If applicable

5180:2-13-02 Voluntary Temporary Closure	Not Verified

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-02 Information in Ohio statewide licensing system	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-02 Change of Location	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-07 Provider Immunization	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-02 Type A Ownership	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-03 Inspection Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-04 Building Inspections for Type A Homes	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-04 Building Requirements for Type B Homes	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-04 Fire Inspections for Type A Homes	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-04 Fire Safety for Type B Homes	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-04 Flammable and Combustible Materials in a Type B Home	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-07 Provider Responsibilities	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-07 Staff Records	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-04 Heaters in a Type B Home	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-05 Denial, Revocation, and Suspension	Not Applicable	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-07 Written Policies and Procedures	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-07 Type B Provider - Foster Parent	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-08 Employee Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-08 Child Care Staff Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-08 Whistle Blower	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-09 Background Checks	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-10 Health Training	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-10 Professional Development	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-11 Indoor Space	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-11 Outdoor Space	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-11 Outdoor Equipment	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-11 Fall Zone	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-12 Safe Equipment	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-12 Safe Environment	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-13 Handwashing	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-13 Clean environment and equipment	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-12 Pets	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-12 Carbon Monoxide Detectors - Type B Only	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-13 Smoke Free	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-14 Requirements for Field and Routine Trips	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-14 Driver Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-14 Ratio and Supervision for Field and Routine Trips	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-14 Vehicle Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-15 Child Immunization Records	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-14 Vehicle Inspections	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-15 Health Conditions	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-16 Medical, Dental, and General Emergency Plan	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-16 First Aid Kit/Standard Precautions	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-15 Child Records Retention and Confidentiality	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-16 Emergency Drills	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-16 Incident/Injury	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-16 Emergency Preparedness and Response Plan	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-17 Programming	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-17 Materials and Equipment	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-18 Group Size and Ratios	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-19 Child Guidance	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-18 Attendance	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-19 Supervision	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-19 School Age Supervision	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-21 Evening and Overnight Care	Not Applicable	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-20 Cots & Napping - Practices	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-20 Crib and Playpen Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-21 Sanitary Environment and Hygiene	Compliant	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-22 Fluid Milk	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-22 Meals and Snacks	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-22 Food Handling	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-23 Infant Daily Care	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-23 Infant Bottle and Food Preparation	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-23 Diapering and Toilet Training - Practices	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-24 On-site Pools	Not Applicable	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-24 Swimming Sites	Not Applicable	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-25 Medication Administration Practices	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-02 Voluntary Temporary Closure - No Notification	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-15 Child Enrollment Records	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-20 Cots & Napping - Equipment & Environment	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-22 Safe Food Handling/Storage	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-15 Child Record Requirements	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-20 Crib & Playpen - Placement	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-25 Medication Documentation	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-23 Diapering and Toilet Training - Supplies	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-25 Medication Storage	Not Verified	

Rule	Status	Documenting Statement(s), If applicable
5180:2-13-16 Communicable Diseases	Not Verified	