Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Great Beginnings Child Care LLC	Program Number 2170015643	Program Type Child Care Center
Address 3595 Sullivant Ave Columbus OH 43228		County FRANKLIN

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 08/06/2026	Begin Time 10:10 AM	End Time 11:40 AM	Reviewer: Andrea Clark

Summary of Findings			
No. Requirements Verified 4	No. Requirements with Non-compliances 3		No. Requirements Compliant 1
No. Serious Risk 0	No. Moderate Risk Findings 2	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infants	0 to < 12 months	1 to 1		Arrival ratio @ 10:10 AM.
Toddlers	18 months to < 30 months	2 to 14		Arrival ratio @ 10:10 AM.
Pre-K A/ Pre-K B	3 years to < 4 years	2 to 15		Arrival ratio @ 10:10 AM.
School Age 1	4 years to < 5 years	1 to 21		Classroom ratio @ 11:15.

School Age 1	4 years to < 5 years	3 to 41		Arrival ratio @ 10:10 AM. Combined with School Age 2 on playground. Group includes 4 year olds.
School Age 1	4 years to < 5 years	2 to 40		Combined on playground with School Age 2. Group includes 4 year olds @ 10:15.
School Age 2	School-Age to < 11 years	1 to 1		Arrival ratio @ 10:10 AM. Child with administrator.
School Age 2	School-Age to < 11 years	1 to 19		Group in classroom @ 11:15.
School Age 2	4 years to < 5 years	3 to 41		Arrival ratio @ 10:10 AM. Group combined on playground with School Age 1 that includes 4 year olds.
School Age 2	4 years to < 5 years	2 to 40		Combined with School Age 1 on playground. Group includes 4 year olds @ 10:15.

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: The program did not maintain staff/ child ratios during a field trip.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to interviews conducted with program staff and review of program documents.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Ratio
Requirement: The program is required to maintain the appropriate staff to child ratio for each group served.

Finding: During the inspection, required staff/child ratios were not maintained for different groups on multiple occasions, as noted below:

The ratio determined for the combined School Age 1 group and School Age 2 group was 2 Child Care Staff Member(s) for 40 children on the playground that included 4 years old children. Additionally, a ratio of 1 Child Care Staff Member(s) for 21 children was determined for the School Age 1 group that included 4-year-old children as well as a ratio of 1 Child Care Staff Member(s) for 19 children in the School Age 2 classroom.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/06/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **06 Program Information**
Rule: 5180:2-12-14 Transportation and Field Trip Procedures
Requirement: The program is required to obtain written parental permission before leaving the premises and retain the forms for at least one year from the date of the trip. Routine trip permission forms must be updated annually.
Finding: In review of the program's records, it was determined that requirements for written permission from the parent/guardian for a field trip or routine trip were not met.
The following was observed: 1. The written permission was missing the date of the trip. 2. Written parental permission was not secured for field trips and/or routine trips off the
premises.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/06/2026

This section includes other rule violations that are observable and/or based on facts.
Domain: **06 Program Information**
Rule: 5180:2-12-14 Transportation and Field Trip Procedures
Requirement: The program is required to take all required safety and health items on trips.
Finding: During the inspection, it was determined that all required items were not taken on a field trip and/or routine trip.
The following was observed: 1. Written record of children on the trip, including which vehicle each child is being transported
in and the cellular phone number of the adult in that vehicle who could be contacted in an emergency.

Provide staff training. Submit the program's corrective action plan, which includes a written plan that ensures these safety guidelines will be met when children are transported, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/06/2026