Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Ready Set Grow	Program Number 2180017180	Program Type Child Care Center
Address 5200 New Albany Rd New Albany OH 43054		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Darcie Schofield	Inspection Day 05/05/2025	Begin Time 8:35 AM	End Time 11:05 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
2	1	0	1	0

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Room 1	3 years to < 4 years	2 to 18	
Room 2	5 years to < Kindergarten	1 to 9	
Room 3	0 to < 12 months	1 to 5	
Room 4	0 to < 12 months	2 to 6	
Room 5	0 to < 12 months	3 to 7	
Room 6	12 months to < 18 months	2 to 7	
Room 7	18 months to < 30 months	1 to 5	
Room 8	18 months to < 30 months	2 to 8	
Room 9	3 years to < 4 years	2 to 14	
Room 10	30 months to < 36 months	2 to 11	
Room 11	30 months to < 36 months	2 to 9	
Room 12	30 months to < 36 months	1 to 7	
Room 13	30 months to < 36 months	2 to 13	
Room 15	5 years to < Kindergarten	2 to 20	
Room 14	5 years to < Kindergarten	1 to 14	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The complainant alleged that the program was out of ratio.

Determination: Substantiated

Findings: During the investigation it was determined that an infant group was out of ratio, with one child care staff member for seven children, when the situation in number 15 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other: A staff member was not scheduled to work, and seven infants arrived before an administrator came in to cover the classroom with the opening teacher.

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 06/04/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

Ohio Department of Children & Youth

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection