Department of Children & Youth

Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Victoria's Lessons (Sonda Moore)	Program Number 2180017725	Program Type FCC - Type B Home
Address 6272 Pritchard Drive Galloway OH 43119		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Jamie Nunamaker-Dukuray	Inspection Day 08/18/2025	Begin Time 11:50 AM	End Time 1:45 PM

Summary of Findings				
No. Rules Verified 17	No. Rules with Non-compliances 1	No. Serious Risk 0	No. Moderate Risk 0	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Victoria's Lessons	Mixed Age Group	1 to 0	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 10 Written Policies & Procedures

Rule: 5180:2-13 Written Policies and Procedures
Code: The program's policies and procedures cannot conflict with licensing rules.

Allegation: Complaint reports the Provider is charging fees not outlined in the Parent Handbook for disenrollment of all children. .

Determination: Substantiated

Findings: In review of the program's written policies, it was determined that information was in conflict with 5104, of the Revised Code or Chapters 5101:2-13, 5101:2-16, or 5101:2-17 of the Administrative Code in that the program policy is not outlined in correct steps to follow in a detailed family request as outlined. Submit the program's corrective action plan, which includes a copy of the revised policy, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/02/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Ohio Department of Children & Youth

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Additional Low Risk Non-Compliances were observed during this inspection