Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Nest Schools State	Program Number 2180018482	Program Type Child Care Center
Address 600 N. State St. Westerville OH 43082		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Bradie McAfee	Inspection Day 09/10/2024	Begin Time 1:30 PM	End Time 3:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
5	2	0	0	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Hummingbirds 1	0 to < 12 months	1 to 4	
Hummingbirds 1	0 to < 12 months	2 to 4	
Hummingbird 2	0 to < 12 months	2 to 5	
Hummingbird 2	0 to < 12 months	1 to 5	
Penguins 2	30 months to < 36 months	1 to 7	
Penguins 1	3 years to < 4 years	1 to 9	
Combined Cardinals and Ducklings	18 months to < 30 months	1 to 13	Nap
Combined Cardinals and Ducklings	18 months to < 30 months	2 to 13	Nap
Combined Robins 1 and 2	3 years to < 4 years	2 to 9	

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:05 Health & Safety

Rule: 5101:2-12-22 Safe Food Handling/Storage
Code: The program is required to store and serve food in a safe manner.

Allegation: The program did not store and serve food in a safe manner.

Determination: Substantiated

Findings: During the inspection, it was determined that food was not stored in a safe manner as noted in number 5 below:

1. The refrigerator did not maintain a temperature of 40 degrees Fahrenheit or below.
2. Milk was not refrigerated for approximately ( ) minutes after being served.
3. Food was observed thawing on the counter.
4. Spoiled food was served to children.
5. Other: Food was not refrigerated and was set out for over an hour and served to children.

Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/20/2024

Domain:07 Diapering & Infant Care

Rule: 5101:2-12-23 Infant Bottle and Food Preparation
Code: The program staff is required to discard any formula, breast milk, and food that was directly fed to an infant.

Allegation: The program did not safely store, prepare, and serve formula, breast milk, and food.

Determination: Substantiated

Findings: During the inspection, it was determined that unused portions of breast milk and formula had been served from a container which the infant was directly fed and was served again. The formula had been heated and was not discarded after the time set forth by the manufacturer's instructions. (1 hour)
Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 10/20/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection