Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Sylvania YMCA Child Development Center	Program Number 2190019423	Program Type Child Care Center
Address 6465 Sylvania Ave. Sylvania OH 43560		County LUCAS

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) KAROLINE OBERHAUS	Inspection Day 08/18/2025	Begin Time 7:15 AM	End Time 9:15 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
8	5	0	2	3

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
infant	0 to < 12 months	1 to 1	
infant	0 to < 12 months	2 to 7	
Toddler	18 months to < 30 months	3 to 3	
preschool	3 years to < 4 years	2 to 12	

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: The complainant alleges that staff use prohibited guidance and management techniques with children.

Determination: Substantiated

Findings: During the inspection, it was determined that a Child Care Staff Member had used the inappropriate techniques in numbers 2, 4, & 5 below when managing unacceptable behavior in children:

1. Utilize cruel, harsh, unusual, or extreme techniques;
2. Utilize any form of corporal punishment;
3. Delegate children to manage or discipline other children;
4. Use physical restraints on a child;
5. Restrain a child by prone restraint or any means other than holding children for a short period of time, such as in a protective hug, so that the children may regain control;
6. Place children in a locked room or confine children in any enclosed area;
7. Confine children to equipment such as cribs or highchairs;
8. Humiliate, threaten or frighten children;
9. Subject children to profane language or verbal abuse;
10. Make derogatory or sarcastic remarks about children or their families;
11. Punish children for failure to eat or sleep or for toileting accidents;
12. Withhold any food (including snacks and treats), rest or toilet use;
13. Punish an entire group of children due to the unacceptable behavior of one or a few;
14. Isolate and restrict children from all activities for an extended period of time.

Child Care Staff Members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/18/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: The complainant alleges that the program is out of ratio.

Determination: Substantiated

Ohio Department of Children & Youth

Findings: During the inspection, it was determined through staff interviews that ratio was out of compliance for the toddler and preschool groups when the situation in number 1 below occurred:

1. A child care staff member stepped out of the room.
2. A child care staff member had not arrived at work on time.
3. Children were present who were not scheduled to be there.
4. A child care staff member was unable to work.
5. A child was injured in that group.
6. A child arrived in the group before a second staff member was scheduled to arrive with the group.
7. Two groups were combined, and the program did not follow the ratio for the youngest child in the group.
8. A child was transitioning to the next older age group, and the program did not follow the ratio for the youngest child in the group.
9. Ratio was doubled for more than two hours while children were napping.
10. Ratio was doubled while children were napping for a group that included at least one infant.
11. Ratio was doubled while children were napping and there were not enough staff members in the building to meet staff/child ratio.
12. Ratio was doubled in the school age group to allow access to the program, however, the program does not serve only school age children.
13. Both child care staff members did not have a working communication device when one staff member left the group to allow access to the school age only program.
14. The child care staff member did not return to the group after allowing access to the school age only program.
15. Other [ ].

Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 09/18/2025

Domain:05 Health & Safety

Rule: 5180:2-12-22 Meal and Snack Requirements
Code: The program is required to have drinking water available to children throughout the day.

Allegation: The complainant alleges that children are denied adequate access to drinking water throughout the day.

Determination: Substantiated

Findings: During the inspection, it was determined through staff interviews that drinking water was not made available to children throughout the day, as required by the rule. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Please submit a written statement verifying compliance.

Risk Level: Low

Corrective Action Plan Due: 09/18/2025

Domain:06 Program Information

Rule: 5180:2-12-24 Swimming and Water Safety Requirements

Department of Children & Youth

Code: The program is required to obtain written parental permission before children participate in water and swimming activities.

Allegation: The complainant alleges that a child was allowed to swim without written permission from the parents.

Determination: Substantiated

Findings: In the review of the program's records, it was determined that the written parental permission requirement for swimming/water activities was not met as noted in number 8 below:

1. The child's name and date of birth was missing.
2. Statement indicating whether the child is a non-swimmer or capable of swimming was missing.
3. Location of the water activities or swimming site by water of eighteen or more inches in depth was missing.
4. A statement of whether or not the program is providing additional adults or child care staff members above the licensing ratio requirements for this activity was missing.
5. A signature and date from the parent indicating permission for the activity was missing.
6. Written permission was not obtained when water was directly accessible to children.
7. Written permission was not obtained prior to a child swimming or playing in water eighteen inches or more in depth.
8. Written permission was not obtained prior to a child participating in activities in or on water eighteen inches or more in depth.
9. Written permission was not obtained prior to infants and toddlers using wading pools.
10. Written permission was not updated annually for on-going activities.

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Please submit a written statement verifying complaince.

Risk Level: Low

Corrective Action Plan Due: 09/18/2025

Domain:09 Children's Files

Rule: 5180:2-12-15 Child Medical and Enrollment Records
Code: The program is required to use the updated JFS 01234 "Child Enrollment and Health Information For Child Care" .

Allegation: The complainant alleges that there are children attending the program who are not enrolled.

Determination: Substantiated

Findings: In review of 25% of the children's records, it was determined through staff interviews that information had not been secured from the parent/guardian on the JFS 01234 "Child Enrollment and Health Information For Child Care", as required, for the items in number 1 below.

1. No enrollment form was completed for at least one child
2. The current JFS 01234 was not completed for at least one child
3. Complete child information
4. Complete parent information
5. Complete emergency contact information
6. Complete physician information
7. Information regarding the parent list
8. Health information
9. Additional information for all boxes checked "yes"

Department of Children & Youth

10. Emergency transportation information
11. Parent/guardian's signature
12. Diapering Statement
13. Acknowledgement of Policies and Procedures
14. Enrollment form for at least one child was not updated by either the parent or the administrator
15. Enrollment form for at least one child was not signed by the administrator
16. Other [ ]

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. Please submit a written statement verifying compliance.

Risk Level: Low

Corrective Action Plan Due: 09/18/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Department of Children & Youth

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection