Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name KLA Learning Center	Program Number 2190019851	Program Type Child Care Center
Address 9724 Ravenna Road Twinsburg OH 44087		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SHAWN CRAWFORD	Inspection Day 03/15/2024	Begin Time 8:30 AM	End Time 11:00 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
11	5	0	1	4

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Mixed age group	18 months to < 30 months	1 to 11	Toddler-Preschool combined in main classroom at entrance.
Mixed age group	18 months to < 30 months	2 to 15	Toddler-Preschool combined in main room by entrance.
Infant	0 to < 12 months	1 to 2	In Infant classroom

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Ratio
Code: The program is required to maintain the appropriate staff to child ratio for each group served.

Allegation: Ratios are not maintained. Program is understaffed.

Determination: Substantiated

Findings: During the inspection, required staff/child ratios were not maintained for the same group on multiple occasions, as noted below:

The ratio determined for the combined toddler and preschool group was 1 Child Care Staff Member(s) for 11 children. Additionally, a ratio of 2 Child Care Staff Member(s) for 16 children was determined for the same group.

Additional staff members must be hired or current Child Care Staff Members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 05/08/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Group Size
Code: The program is required to maintain the appropriate group size for each group of children served.

Findings: During the inspection, group size limitations were not maintained for the group of combined toddler/preschool as it was determined there were 16 children grouped together. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/04/2024

Domain:01 Ratio & Supervision

Rule: 5101:2-12-18 Attendance Records
Code: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.

Findings: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule as noted in number(s) 4,5 below, in that upon arrival to the program 11 children were observed and only 7 children were marked in on the attendance rosters. The infant attendance roster was in the main classroom and infants were observed to be in a separate classroom:

1. There was no method in place;
2. The method did not include each child's name;
3. The method did not include each child's date of birth;
4. The tracking method did not remain with the group at all times;
5. The tracking method was not updated throughout the day as children entered or left the group.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 05/04/2024

Domain:05 Health & Safety

Rule: 5101:2-12-22 Meal and Snack Requirements
Code: The program is required to refrain from using televisions, computers, and other screens during meals and snacks.

Findings: During the inspection it was determined that televisions were on during meals and snacks. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.

Domain:05 Health & Safety

Rule: 5101:2-12-22 Safe Food Handling/Storage
Code: The program is required to store and serve food in a safe manner.

Findings: During the inspection, it was determined that food was not stored in a safe manner as noted in number(s) 2 below, in that milk was observed to be sitting on a counter upon Department arrival. Milk container was sweating and did not feel cold to touch:

1. The refrigerator did not maintain a temperature of 40 degrees Fahrenheit or below.
2. Milk was not refrigerated for an undetermined amount of time.
3. Food was observed thawing on the counter.
4. Spoiled food was served to children.
5. Other [ ].

Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is not required at this time.