Department of Children & Youth

Family Child Care Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Miles of Smiles Childcare	Program Number 2200022231	Program Type FCC - Type B Home
Address 941 NelaView Cleveland Heights OH 44112		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Pamelina Rose	Inspection Day 07/21/2025	Begin Time 1:11 PM	End Time 3:00 PM

Summary of Findings				
No. Rules Verified 4	No. Rules with Non-compliances 2	No. Serious Risk 0	No. Moderate Risk 1	No. Low Risk 1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Miles of Smiles	Mixed Age Group	1 to 4	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-13-19 Child Guidance
Code: The program is required to protect children from harm.

Allegation: Alleged a child was seriously injured and the provider called parent to pick up the child early from program due to the child's arm possibly being broken.

Determination: Substantiated

Findings: During the inspection, it was determined children were not protected from harm. Submit the program's corrective action plan to verify compliance with the requirements of this rule. Child age 3 was injured by another child pulling on the child's arm, when the provider was not in the room. Children were not within site of the provider.

Risk Level: Low

Corrective Action Plan Due: 08/21/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

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Domain: 01 Ratio & Supervision

Rule: 5180:2-13-19 Supervision
Code: The program is required to supervise children.

Findings: During the inspection, it was determined that children were left unattended and not supervised, in that children/within sight. Submit the program's corrective action plan to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 08/21/2025

Low Risk Non-Compliances

No Additional Low Risk Non-Compliances were observed during this inspection