Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Creative Playrooms School Age	Program Number 2210024236	Program Type Child Care Center
Address 12925 Corporate Drive Parma OH 44130		County CUYAHOGA

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Margaret Agoston	Inspection Day 01/28/2026	Begin Time 11:15 AM	End Time 12:30 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
3	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
SA	School-Age to < 11 years	1 to 18	

Department of Children & Youth

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:08 Staff Files

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements
Code: The program is required to provide parents with tax information.

Allegation: It is reported that the program will not provide the tax Id number to parent.

Determination: Substantiated

Findings: During the inspection, it was determined that the program had not provided parents with information regarding child care related expenses for income tax preparations, including tax identification numbers. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance and submit a corrective action plan.

Risk Level: Low

Corrective Action Plan Due: 02/27/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Department of Children & Youth

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection