Department of Children & Youth

# Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

| Program Details | | |
|---|---|---|
| Program Name<br>young achievers learning center | Program Number<br>2210024260 | Program Type<br>Child Care Center |
| Address<br>3326 Broadview rd cleveland<br>OH<br>44109 | | County<br>CUYAHOGA |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | Inspection Scope<br>Partial | Inspection Method<br>On-site Inspection | Inspection Notice<br>Unannounced |
| Inspection Date<br>09/21/2026 | Begin Time<br>9:30 AM | End Time<br>11:00 AM | Reviewer:<br>Tamela Green |

| Summary of Findings | | | |
|---|---|---|---|
| No. Requirements Verified<br>4 | No. Requirements with Non-compliances<br>2 | | No. Requirements Compliant<br>2 |
| No. Serious Risk<br>0 | No. Moderate Risk Findings<br>0 | No. Other Non-compliance Findings<br>2 | No. Technical Assistance Provided<br>0 |

| Staff-Child Ratios at the Time of Inspection | | | | |
|---|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Compliance** | **Comment** |
| toddlers | 18 months to < 30 months | 2 to 10 | | 930 am at arrival |
| Infants | 0 to < 12 months | 1 to 1 | | 930 am at arrival |
| preschool/PreK combined | 3 years to < 4 years | 2 to 15 | | 930 am at arrival |

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## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain: 01 Ratio & Supervision**

Rule: 5180:2-12-19 Child Guidance
Code:

Allegation: A childcare staff member used prohibited child guidance.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to interviews with staff and disposition.

Risk Level:

## Summary of Non-Compliances

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

## Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

**No serious risk non-compliances were observed during this inspection**

## Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

**No moderate risk non-compliances were observed during this inspection**

## Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
**Domain**: **01 Ratio & Supervision**
Rule: 5180:2-12-19 Child Guidance
Requirement: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.
Finding: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline child(ren) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule. Yelling at a child.
Corrective Action Plan Due: 10/21/2026

This section includes other rule violations that are observable and/or based on facts.
**Domain**: **01 Ratio & Supervision**
Rule: 5180:2-12-20 Cots and Napping - Practices
Requirement: The program is required to provide a quiet activity for children who do not fall asleep after an appropriate length of time.
Finding: During the inspection, it was determined that at least one child who had not fallen asleep after an appropriate length of time was not provided with an opportunity to engage in quiet activities. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/21/2026