Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name JRC Learning Center - Parkway	Program Number 2210025281	Program Type Child Care Center
Address 3300 Parkway St NW Canton OH 44708		County STARK

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) TONYA WASHINGTON	Inspection Day 01/21/2026	Begin Time 12:15 PM	End Time 1:30 PM
Reviewer(s) TONYA WASHINGTON	Inspection Day 01/23/2026	Begin Time 12:00 PM	End Time 12:50 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
2	2	0	0	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
TODDLER 2	18 months to < 30 months	3 to 9	NAP
TODDLER 2	18 months to < 30 months	2 to 6	DAY 2 (NATALIE)
INFANT 1	0 to < 12 months	2 to 4	NAP
INFANT 1	0 to < 12 months	1 to 4	DAY 2 (NADIA)
INFANT 2	0 to < 12 months	2 to 7	NAP
INFANT 2	12 months to < 18 months	2 to 7	DAY 2 (CHAZ & PATTY)
TODDLER 1	18 months to < 30 months	1 to 6	NAP
TODDLER 1	18 months to < 30 months	1 to 6	DAY 2 (ADRIAN)
TODDLER 3	30 months to < 36 months	2 to 9	NAP
TODDLER 3	30 months to < 36 months	2 to 9	DAY 2 (HAILEY & WHITNEY & MCKENZIE)
PS 1	3 years to < 4 years	2 to 15	NAP
PS 1	3 years to < 4 years	2 to 17	DAY 2 (TANISHA & RILEY)
PS 2	3 years to < 4 years	3 to 16	NAP
PS 2	3 years to < 4 years	3 to 20	DAY 2 (EMMA & JESSICA & KAILEY)

PS 3	4 years to < 5 years	1 to 10	NAP

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A child was handled using inappropriate guidance and management techniques.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member used a discipline technique to guide or discipline a child (by grabbing on her arm and pulling her closer to her while talking) that was not developmentally appropriate, consistent, or occurred at the time of the incident. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 02/22/2026

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

Domain:00 License & Approvals

Rule: 5180:2-12-03 Inspection Requirements
Code: The program staff is required to provide true and accurate information.

Findings: During the inspection, it was determined that the program provided false information, in that when interviewed for a complaint investigation, a preschool teacher gave the department false/misleading information. The rule requires the program to provide accurate and truthful information to the Department. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/22/2026