Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Bright Start Learning Center Inc	Program Number 2220025748	Program Type Child Care Center
Address 316 North Main Street Johnstown OH 43031		County LICKING

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/27/2026	Begin Time 12:15 PM	End Time 3:00 PM	Reviewer: Catherine Moerch

Summary of Findings			
No. Requirements Verified 10	No. Requirements with Non-compliances 1		No. Requirements Compliant 9
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 1	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant	0 to < 12 months	2 to 8		12:15pm
Infant	0 to < 12 months	2 to 8		2:30pm
Toddler	18 months to < 30 months	2 to 10		2:30 pm
Toddler	18 months to < 30 months	1 to 10		12:15pm Nap
School Age	School-Age to < 11 years	2 to 15		12:15pm

School Age	School-Age to < 11 years	1 to 15		2:30 pm
Pre-K	3 years to < 4 years	1 to 7		2:30pm
Pre-K	3 years to < 4 years	1 to 8		12:15pm
Preschool	3 years to < 4 years	2 to 12		2:30pm
Preschool	3 years to < 4 years	2 to 12		12:15pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: It was alleged that the center is out of ratio due to staffing issues.

Determination: Unable to be determined

Findings: Due to the differing accounts from the complainant, center staff, the administrator, and the review of the documents, the alleged rule violation was unable to be determined.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review.

Ohio Department of Children & Youth

The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.

No other non-compliances were observed during this inspection