Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Bright Start Learning Center Inc	Program Number 2220025748	Program Type Child Care Center
Address 316 North Main Street Johnstown OH 43031		County LICKING

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/11/2026	Begin Time 7:15 AM	End Time 9:00 AM	Reviewer: Catherine Moerch

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 3		No. Requirements Compliant 3
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant/Toddler	0 to < 12 months	1 to 3		7:15am Infant and Toddlers were combined at arrival.
Infant/Toddler	0 to < 12 months	2 to 7		7:50am
Infant/Toddler	0 to < 12 months	2 to 12		8:55AM
Infant/Toddler	0 to < 12 months	2 to 11		8:15AM

PreK/School Age	3 years to < 4 years	1 to 10		7:15am PreK and School age were combined in school age classroom at arrival.
PreK/School Age	3 years to < 4 years	1 to 8		8:55am
PreK/School Age	3 years to < 4 years	1 to 12		7:50am
PreK/School Age	3 years to < 4 years	1 to 6		8:15am All school agers had left for school.

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-18 Ratio
Code:

Allegation: It was alleged that the program was out of ratio in the early morning.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to lack of evidence gathered through interviews with the assistant director, owner, and child care staff and through classroom observation.

Risk Level:

Domain: 08 Staff Files

Rule: 5180:2-12-07 Administrator Responsibilities/Requirements
Code: The program administrator is required to be onsite at the program for the required amount of time.

Allegation: It was alleged that the administrator was not onsite the required number of hours.

Determination: Substantiated

Findings: During the inspection, it was determined that the program did not have at least one administrator onsite for 50 percent of the program's operating hours or 40 hours a week, as required by this rule. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/11/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **08 Staff Files**
Rule: 5180:2-12-07 Administrator Responsibilities/Requirements
Requirement: The program administrator is required to maintain current employee records in the Ohio Professional Registry.
Finding: During the inspection, it was determined employment records in the Ohio Professional Registry (OPR) were not created or maintained.
The following was observed:
• The administrator had not assigned at least one employee or child care staff member to the program's organization dashboard.
• At least one individual's schedule was not current
Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/11/2026