Ohio Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Mama Bear Academy LLC	Program Number 2220026185	Program Type FCC - Type B Home
Address 1625 Goodman Ave Cincinnati OH 45239		County HAMILTON

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/30/2026	Begin Time 11:30 AM	End Time 1:00 PM	Reviewer: Lindsey Sweeney

Summary of Findings			
No. Requirements Verified 19	No. Requirements with Non-compliances 15		No. Requirements Compliant 4
No. Serious Risk 0	No. Moderate Risk Findings 7	No. Other Non-compliance Findings 14	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
7/30/26	Mixed Age Group	2 to 10		Ratio taken at 12:00pm

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review.

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The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 08 Staff Files

Rule: 5180:2-13-07 Staff Records
Code: The provider is required to maintain current employee, child care staff members and resident records in the Ohio Professional Registry.

Allegation: Allegation: Staff members Opr were not created when hired.

Determination: Substantiated

Findings: During the inspection, it was determined employment records in the Ohio Professional Registry (OPR) were not created or maintained.
The following was observed:
• The provider had not created or updated the program's organizational dashboard in the OPR.
• At least one employee, child care staff member, or substitute child care staff member had not created or updated their individual profile in the OPR.
• At least one employee, child care staff member, or substitute child care staff member had not created an employment record in the OPR for the program on or before the first day of employment, including date of hire.
• The program's organizational dashboard in the OPR was not updated within ten business days when at least one employee, child care staff member, or substitute child care staff member's scheduled days and hours changed.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 09/02/2026

Domain: 08 Staff Files

Rule: 5180:2-13-09 Background Checks
Code: The program is required to have all staff request background checks as required and receive a DCY 01176 or preliminary approval from DCY prior to allowing an individual to engage in assigned duties or be near children.

Allegation: Allegation: Provider's Boyfriend is working and living in the home and does not have a back ground check.

Determination: Substantiated

Findings: In review of the staff records, it was determined that background checks did not meet the requirements of the rule for the person(s) listed on the Employee Record Chart.

The following was observed:
• The request for a background check for child care was not submitted in the OPR.

• The fingerprints were not submitted electronically according to the process established by BCI.
• The individual(s) had engaged in assigned duties or were near children or otherwise have access to children and preliminary approval from DCY was not on file..

Submit the program's corrective action plan, which includes a copy of the DCY 01176, or a copy of the preliminary approval or a statement that the individual(s) are no longer engaged in assigned duties and are not near children until the preliminary approval has been received, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/03/2026

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Domain: 08 Staff Files

Rule: 5180:2-13-09 Background Checks
Code: The program is required to have a DCY 01176 "Program Notification of Background Check Review for Child Care" on file for the individual to have sole responsibility.

Allegation: Allegation: Provider's Boyfriend is working and living in the home and does not have a back ground check.

Determination: Substantiated

Findings: During the inspection, it was determined that child care staff member(s) had sole responsibility of children in the [ ] group(s) and neither a preliminary approval nor the DCY 01176 "Program Notification of Background Check Review for Child Care" were on file as required. Submit the program's corrective action plan, which includes a copy of the DCY 01176 or a statement that the child care staff member(s) no longer have sole responsibility of children, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 09/03/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.
No serious risk non-compliances were observed during this inspection