Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name The Eagles Learning Center and Childcare LLC	Program Number 2220026911	Program Type Child Care Center
Address 600 W Exchange St Akron OH 44302		County SUMMIT

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) SHAWN CRAWFORD	Inspection Day 12/15/2023	Begin Time 9:25 AM	End Time 11:15 AM
Reviewer(s) SHAWN CRAWFORD	Inspection Day 12/15/2023	Begin Time 12:00 PM	End Time 1:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
1	1	0	0	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Classroom A	3 years to < 4 years	2 to 10	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:08 Staff Files

Rule: 5101:2-12-07 Administrator Responsibilities/Requirements
Code: The program administrator is responsible for the daily operation of the program and maintaining compliance.

Allegation: Named administrator is not on site the required number of hours and is not responsible for the day to day operations.

Determination: Substantiated

Findings: During the inspection, it was determined that the person designated as the administrator was not responsible for the daily operation of the program and for maintaining compliance. Interviews and observation determined that the administrator was fulfilling duties at a licensed Type A home and the administrator named at the licensed Type A home was responsible for the daily operation of the program. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Domain:08 Staff Files

Rule: 5101:2-12-07 Administrator Responsibilities/Requirements
Code: The program administrator is required to be onsite at the program for the required amount of time.

Allegation: Named administrator is not on site the required number of hours and is not responsible for the day to day operations.

Determination: Substantiated

Findings: During the inspection, it was determined that the program did not have at least one administrator onsite for 50 percent of the program's operating hours or 40 hours a week, as required by this rule. Interviews and observation determined the administrator who was declared to meet this requirement is fulfilling the duty of administrator at a Type A home program and is rarely at the program. The administrator of a licensed Type A home was determined to be on site and meeting the requirement of being onsite 50% of the program's operating hours or 40 hours per week. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection