Department of Education
Department of Job and Family Services

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name CDLC Early Learning, LLC	Program Number 2230027567	Program Type Child Care Center
Address 360 Polaris Parkway 360 POLARIS PKWY Westerville OH 43082		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Sarena Powhida	Inspection Day 06/18/2024	Begin Time 10:05 AM	End Time 11:20 AM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
3	2	0	0	2

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Preschool 4	3 years to < 4 years	2 to 11	
Toddler 2A	18 months to < 30 months	2 to 13	
Infant A	0 to < 12 months	2 to 9	
Infant B	0 to < 12 months	3 to 7	
Toddler 1A	12 months to < 18 months	2 to 8	
Toddler 2D	30 months to < 36 months	2 to 14	
Toddler 1D	18 months to < 30 months	2 to 8	
Toddler 1B	12 months to < 18 months	2 to 11	
Toddler 1C	18 months to < 30 months	2 to 7	
Toddler 2C	30 months to < 36 months	2 to 14	
Toddler 2B	18 months to < 30 months	2 to 10	
Preschool 1	3 years to < 4 years	2 to 19	
Pre-K 1	4 years to < 5 years	2 to 15	
Pre-K 3	4 years to < 5 years	2 to 17	
Preschool 3	3 years to < 4 years	1 to 11	
Preschool 3	3 years to < 4 years	1 to 8	
Preschool 2	3 years to < 4 years	2 to 10	
Creme Kindergarten	5 years to < Kindergarten	1 to 17	
Pre-K 2	4 years to < 5 years	2 to 16	
SA B3	School-Age to < 11 years	2 to 19	
SA B2	School-Age to < 11 years	1 to 17	
SA C2	School-Age to < 11 years	1 to 17	

SA A1	School-Age to < 11 years	2 to 22	
SA A2	School-Age to < 11 years	2 to 21	
SA A3	School-Age to < 11 years	3 to 17	
SA B1	School-Age to < 11 years	3 to 15	
SA C1	School-Age to < 11 years	1 to 11	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:02 Safe & Sanitary Environment

Rule: 5101:2-12-12 Safe Equipment
Code: The program is required to use equipment, that is safe and hazard free, according to the manufacturer's guidelines. Fans, air conditioners, heat pumps, and space heaters must be inaccessible to children. The program is required to refrain from using trampolines, ball pits and inflatable equipment intended for climbing and bouncing, including but not limited to slides and bounce houses.

Allegation: It was alleged that there was unsafe equipment in the classroom.

Determination: Substantiated

Findings: The allegation is substantiated in that, during the inspection, equipment was determined to be unsafe, hazardous to children, or in need of repair as noted in number(s) 5 below:

1. Manufacturer's guidelines for the [ ] were not followed in that [ ].
2. The straps were missing on the [ ].
3. The straps were attached, but were not used on the [ ].
4. The straps were attached and were used, but were not used in a safe manner.
5. The equipment had sharp points or corners in that a metal door frame had a squared edge which caused an injury to a child when the child fell into the door frame.
6. The equipment had splinters.
7. The equipment had protruding nails.
8. The equipment had loose or rusty parts.
9. The equipment had paint which contains lead or other poisonous materials.
10. The equipment had hazardous features.
11. A fan was unstable and could easily tip over.
12. A fan had openings a finger could enter.
13. The pipes from the heat pump felt hot to the touch
14. A space heater felt hot to the touch
15. The position of a space heater was a tripping hazard
16. The air conditioning unit was not enclosed and was accessible to children on the playground.
17. A ball pit, trampoline, inflatable bounce house, inflatable slide, or inflatable equipment used for climbing and bouncing was used.
18. Other [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Risk Level: Low

Corrective Action Plan Due: 07/25/2024

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

Low Risk Non-Compliances

Domain:05 Health & Safety

Rule: 5101:2-12-16 Incident/Injury Reporting
Code: The program is required to submit notification of a serious incident in OCLQS by the next business day.

Findings: During the inspection, it was determined that a Serious Incident was not reported in the Ohio Child Licensing and Quality System (OCLQS), as required, by the program administrator or designee for an incident(s) as listed in number(s) 1 below:

1. An incident, injury or illness that required professional medical consultation or treatment.
2. An unusual or unexpected incident which jeopardizes the safety of a child, child care staff member or employee of the program.
3. An incident defined as a serious risk non-compliance in appendix A to rule 5101:2-12-03 of the Administrative Code.
4. The program did not submit the report in OCLQS by the next business day as required by rule.

Submit the program's corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in OCLQS, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 07/25/2024