Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Kind Kids Learning Academy	Program Number 2230027605	Program Type Child Care Center
Address 273 WOOSTER RD. NSuite G BARBERTON OH 44203		County SUMMIT

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/10/2026	Begin Time 2:30 PM	End Time 4:30 PM	Reviewer: AQILA BROWN

Summary of Findings			
No. Requirements Verified 6	No. Requirements with Non-compliances 1		No. Requirements Compliant 5
No. Serious Risk 0	No. Moderate Risk Findings 1	No. Other Non-compliance Findings 0	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
Infant /Toddler	12 months to < 18 months	1 to 4		2:30 pm
Preschool	3 years to < 4 years	2 to 12		2:40 pm
School Age	School-Age to < 11 years	2 to 22		4:00 pm

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code:

Allegation: Staff are using a prohibited technique to manage children

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to, during the inspection, staff were observed using appropriate guidance techniques, including redirecting children to suitable activities and reminding them of classroom rules. No physical or otherwise inappropriate guidance methods were observed. Additionally, interviews with staff provided no indication that any prohibited techniques were being used.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Ratio
Requirement: The program is required to maintain the appropriate staff to child ratio for each group served.
Finding: During the inspection, a ratio of 1 child care staff member for 13 children was determined to have occurred for the preschool group.
The following was observed: During interviews conducted regarding the allegation of the program being out of ratio, one staff member reported that during nap time they often double up on ratio, supervising at least 13 preschool children. The staff person noted that four of these children do not sleep or remain on their cots and instead move around the classroom. This concern is separate from the complaint allegation under review.
Additional child care staff members must be hired or current child care staff members must be rescheduled to maintain compliance. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/11/2026

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
No other non-compliances were observed during this inspection