Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name RISING STARZ LEARNING ACADEMY LLC	Program Number 2230028207	Program Type Child Care Center
Address 227 fairway blvd Whitehall OH 43213		County FRANKLIN

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BEVERLY JAMES	Inspection Day 03/07/2025	Begin Time 11:30 AM	End Time 12:00 PM
Reviewer(s) BEVERLY JAMES	Inspection Day 03/20/2025	Begin Time 1:30 PM	End Time 4:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
8	2	0	2	0

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infant	0 to < 12 months	1 to 4	
Toddler	18 months to < 30 months	1 to 7	nap
Preschool	3 years to < 4 years	1 to 10	nap

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: The program staff does not supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program as noted in number(s) 1 below:

1. Child(ren) were left unattended once. (CCSM left children to open door (Middle door) for parents there to pick up children at end of day.)
2. Child(ren) were left unattended more than once.
3. Child(ren) left the group and were unattended.
4. Child care staff were using a baby monitor to supervise children.
5. Child care staff were using a walkie talkie to supervise children.
6. Child care staff were using mirrors to view children in another room.
7. Child care staff were using a video camera instead of physically being present in the room.
8. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Moderate

Corrective Action Plan Due: 04/23/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

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Moderate Risk Non-Compliances

Domain:06 Program Information

Rule: 5180:2-12-14 Transportation and Field Trip Procedures
Code: The program is required to have all adults and children on trips wear seat belts, or use child restraints if required by law. The program is required to have only one child in each seat belt and have all children under 12 years of age sit in the back seats of the vehicle. The program is required to have all children sitting in a seat on the vehicle with a seat belt, as opposed to standing or sitting on the floor.

Findings: "During the inspection, it was determined the program did not follow regulations and/or safety precautions when children were transported as noted in number(s) 3 below:
1. Seat belts were not used by children.
2. Child restraint systems were not used.
3. Children were riding in seats that were not securely anchored. (Several seat benches were not attached and/or fully attached to the frame of the seat.)
4. More than one child was strapped in a seat belt.
5. A child under the age of twelve years old rode in the front seat of the vehicle.
6. At least one child or adult was standing or sitting on the floor in a moving vehicle, in that [ ].
7. Adult(s) in the vehicle failed to wear seat belt(s) Provide staff training.
Submit the program's corrective action plan, which includes assurance that these safety guidelines will be met when children are transported, and a statement that training was provided, to the Department to verify compliance with the requirements of this rule."

Corrective Action Plan Due: 04/23/2025

Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection

Ohio Department of Children & Youth