Department of Education
Department of Job and Family Services

# Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

| Program Details | | |
|---|---|---|
| Program Name<br>Still Sarah's Village Learning Center, LLC | Program Number<br>2230028586 | Program Type<br>Child Care Center |
| Address<br>5026 Delhi Pike Cincinnati OH 45238 | | County<br>HAMILTON |

| Inspection Information | | | |
|---|---|---|---|
| Inspection Type<br>Complaint | | Inspection Scope<br>Partial | Inspection Notice<br>Unannounced |
| Reviewer(s) Beverly McGlasson | Inspection Day<br>04/30/2024 | Begin Time<br>10:50 AM | End Time<br>11:10 AM |
| Reviewer(s) Beverly McGlasson | Inspection Day<br>10/09/2024 | Begin Time<br>3:30 PM | End Time<br>4:00 PM |

| Summary of Findings | | | | |
|---|---|---|---|---|
| No. Rules Verified | No. Rules with Non-compliances | No. Serious Risk | No. Moderate Risk | No. Low Risk |
| 2 | 2 | 2 | 0 | 0 |

| Staff-Child Ratios at the Time of Inspection | | | |
|---|---|---|---|
| **Group** | **Age Group/Range** | **Ratio Observed** | **Comment** |
| Infant | 0 to < 12 months | 1 to 4 | |
| Infant | 0 to < 12 months | 3 to 5 | |
| Toddler | 18 months to < 30 months | 1 to 3 | |
| Toddler | 18 months to < 30 months | 2 to 10 | |
| Preschool | 3 years to < 4 years | 1 to 8 | |
| Preschool | 3 years to < 4 years | 1 to 8 | |
| Pre-K | 4 years to < 5 years | 1 to 6 | |
| Pre-K | 4 years to < 5 years | 1 to 6 | |

## Complaint Allegations

*If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.*

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-19 Supervision
Code: The program staff are not permitted to leave children unattended.

Allegation: It was alleged that a child was left outside unsupervised.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not supervised while outside the program as noted in number 1 below:

1. Child(ren) left unattended outside the facility building.
2. Child(ren) left unattended outside the facility building more than once.
3. Child(ren) left unattended off the program's premises.
4. Child(ren) left unattended during a swimming activity.
5. Child(ren) left unattended in a vehicle.
6. Child(ren) left unattended inside the building and no adults were present in the building.
7. Other [ ].

Children must be supervised and within sight and hearing of a child care staff member at all times. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Risk Level: Serious

Corrective Action Plan Due: 05/06/2024

## Summary of Additional Non-Compliances

### Serious Risk Non-Compliances

**Domain:01 Ratio & Supervision**

Rule: 5101:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior and shall not abuse, endanger or neglect children.

Findings: During the inspection, it was determined that a Child Care Staff Member had abused, endangered, or neglected a child. Child Care Staff Members, administrators, and owners must always use appropriate guidance and management methods with children and ensure that children are safe at all times. The individual needs to be released from employment immediately. Submit the program's corrective action plan, which includes a statement that the individual is no longer employed, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/16/2024

## Moderate Risk Non-Compliances

**No Additional Moderate Risk Non-Compliances were observed during this inspection**

## Low Risk Non-Compliances

**No Low Additional Risk Non-Compliances were observed during this inspection**