Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name Kiddie Citie Enrichment Center	Program Number 2240029340	Program Type Child Care Center
Address 4924 Turney Rd GARFIELD HTS OH 44125		County CUYAHOGA

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 07/31/2026	Begin Time 12:15 PM	End Time 1:20 PM	Reviewer: BRADLEY REHKER

Summary of Findings			
No. Requirements Verified 7	No. Requirements with Non-compliances 2		No. Requirements Compliant 5
No. Serious Risk 0	No. Moderate Risk Findings 0	No. Other Non-compliance Findings 2	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
infants	0 to < 12 months	2 to 6		
toddlers	18 months to < 30 months	1 to 6		
pre-k	3 years to < 4 years	1 to 6		
school age	School-Age to < 11 years	1 to 8		

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code:

Allegation: It has been alleged that a teacher used a prohibited guidance and management technique.

Determination: Unable to be determined

Findings: Based upon the investigation, the alleged rule violation was unable to be determined due to insufficient evidence on day of inspection.

Risk Level:

Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **01 Ratio & Supervision**
Rule: 5180:2-12-18 Attendance Records
Requirement: The program is required to have a method for tracking the children in each group. The tracking method must be updated throughout the day and kept with the group at all times.
Finding: During the inspection, it was determined that the method for tracking children in each group did not meet the requirements of the rule.
The following was observed: teachers did not properly track children moving from one group to the next.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/06/2026

This section includes other rule violations that are observable and/or based on facts.
Domain: **05 Health & Safety**
Rule: 5180:2-12-16 Incident/Injury Reporting
Requirement: The program is required to submit notification of a serious incident in the Ohio statewide licensing system by the next business day.
Finding: During the inspection, it was determined that a Serious Incident was not reported in the Ohio statewide licensing system, as required, by the program administrator or designee for an incident(s).

The following was observed: the bus used to transport children was involved in an accident while children were onboard and the program did not submit a serious incident report

Submit the program’s corrective action plan, which includes a statement that the program administrator or designee has completed the Serious Incident Report in the system, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 09/06/2026