Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Caring Heart's Childcare	Program Number 2240029532	Program Type Child Care Center
Address 8991 Ohio River Rd Suite 1 Wheelersburg OH 45694		County SCIOTO

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) Darcie Schofield	Inspection Day 01/23/2025	Begin Time 11:05 AM	End Time 1:20 PM
Reviewer(s) Joseph Diehm	Inspection Day 01/23/2025	Begin Time 11:00 AM	End Time 1:15 PM

Summary of Findings				
No. Rules Verified 6	No. Rules with Non-compliances 4	No. Serious Risk 0	No. Moderate Risk 2	No. Low Risk 3

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Infants	0 to < 12 months	2 to 5	
Toddlers	18 months to < 30 months	3 to 15	The combined group included 2 young toddlers, 4 older toddlers, 5 preschoolers and 4 school age children. (15 total)

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

No Complaints were observed during this inspection.

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

Domain:00 License & Approvals

Rule: 5180:2-12-04 Food Service Requirements
Code: The program is required to obtain and maintain a valid food license if they prepare and/or serve food. The program is required to correct any food service violations to maintain their food service license.

Findings: During the inspection, it was determined that the program failed to obtain or maintain a valid food service license as noted in number 3 below:

1. The program was unable to obtain the food service license due to violations.

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2. The program was unable to maintain the food service license due to violations.
3. The program prepared food without obtaining a valid food service license which allows preparing and serving food. (The program's current food service license only allowed pre-made, pre-packaged food to be served by the program.)

Submit the program's corrective action plan, which includes a copy of the food service license or exemption status and a statement that the program is no longer preparing any food in accordance with the current food service license, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/22/2025

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-20 Cribs
Code: The program is required to place infants in cribs while sleeping.

Findings: During the inspection, it was determined that the equipment in number 6 below had been used for sleeping infants and did not allow the infant to sleep on a firm mattress:

1. Mesh cribs;
2. Play pens;
3. Bassinets;
4. Cots;
5. Car seats;
6. Infant swing;
7. The floor;
8. Infant seats;
9. An infant placed in a car seat in a crib;
10. Other [ ].

Infants must be provided with a crib, which meets requirements specified in this rule, for resting and sleeping. Provide staff training. Submit the program's corrective action plan, which includes a statement that staff training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/22/2025

Low Risk Non-Compliances

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Group Size
Code: The program is required to maintain the appropriate group size for each group of children served.

Findings: During the inspection, group size limitations were not maintained for the Toddler group as it was determined there were 15 children grouped together (the group included 2 young toddlers, 4 older toddlers, 5 preschool children, and 4 school age children. The group size shall not exceed twice the maximum number of children allowed per Child Care Staff Member. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

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Corrective Action Plan Due: 02/22/2025

Domain:01 Ratio & Supervision

Rule: 5180:2-12-18 Attendance Records
Code: The program is required to maintain a record of the arrival and departure of each child. The program is also required to retain the original attendance record at the center for a period of one year.

Findings: During the inspection, it was determined the program did not meet the requirements for keeping an attendance record as listed in number 2 below:

1. No attendance record was being maintained.
2. The attendance record was not being consistently completed.
3. The record did not include the name of at least one child.
4. The record did not include the birth date of at least one child.
5. The record did not include the assigned group.
6. The record did not include the child's weekly schedule.
7. The record did not include the time (hours and minutes) of each child's arrival and departure to the program, including transportation by the program.
8. The original attendance record was not kept at the program for a period of one year.

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 02/22/2025

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-20 Cribs
Code: The program is required to provide cribs with mattresses in good condition and sheets that are not too large or too small for the crib.

Findings: During the inspection, it was determined that sheets, mattresses and/or mattress covers did not meet the rule requirement as noted in number 2 below:

1. At least one crib did not have a sheet.
2. At least one sheet was too large.
3. At least one sheet was too small.
4. At least one sheet was torn.
5. The mattress was not at least one and one-half inches thick.
6. The mattress was not firm.
7. There was space between the mattress and the sides and end panels of the crib which exceeded one and one-half inches.
8. The mattress cover was not waterproof.
9. The mattress cover was torn.
10. Other: [ ].

Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

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Corrective Action Plan Due: 02/22/2025