Department of Children & Youth

Complaint Inspection Summary Report

All licensed early care and education programs are inspected at least once each year. Non-compliances are documented and grouped by risk level. Documenting statements, technical assistance provided and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the Department of Children & Youth website at https://childcaresearch.ohio.gov/ . This includes complaint investigation reports with substantiated allegations. For any other early care and education records, please contact the Family and Customer Support Center at 1-844-234-5437.

Program Details		
Program Name CCDC Learning Center LLC	Program Number 2240030207	Program Type Child Care Center
Address 8178 Vine CINCINNATI OH 45216		County HAMILTON

Inspection Information			
Inspection Type Complaint	Inspection Scope Partial	Inspection Method On-site Inspection	Inspection Notice Unannounced
Inspection Date 09/22/2026	Begin Time 2:00 PM	End Time 4:40 PM	Reviewer: ZIBUTE OSGOOD

Summary of Findings			
No. Requirements Verified 9	No. Requirements with Non-compliances 7		No. Requirements Compliant 2
No. Serious Risk 0	No. Moderate Risk Findings 2	No. Other Non-compliance Findings 5	No. Technical Assistance Provided 0

Staff-Child Ratios at the Time of Inspection				
Group	**Age Group/Range**	**Ratio Observed**	**Compliance**	**Comment**
InfantToddler	0 to < 12 months	2 to 10		6 weeks to 36 months, observed @ 2:10 p.m.
Preschool/SA	30 months to < 36 months	1 to 10		2 1/2, 3's & 4's, observed at 2:10 p.m., children napping
Preschool/SA	30 months to < 36 months	0 to 10		2 1/2, 3's, 4's, child care staff member stepped out of

				room, children unsupervised
Preschool/SA	30 months to < 36 months	2 to 10		2 1/2, 3's, 4's & SA, observed at 3:00 p.m.

Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Child Guidance
Code: The program staff shall use developmentally appropriate techniques when managing children's behavior. Corporal punishment is prohibited, as well as any cruel, harsh, unusual or extreme techniques.

Allegation: A four-year-old child was restrained in a highchair for approximately an hour as a means of discipline.

Determination: Substantiated

Findings: During the inspection, it was determined that a child care staff member had used prohibited techniques as a means to control or discipline children. It was determined that a child care staff member had used prohibited techniques as a means to control a child by placing them in a highchair for an extended period of time. Child-care staff members and other employees must always use appropriate guidance and management methods with children. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule. Include the name and the length of the training.

Risk Level: Moderate

Corrective Action Plan Due: 11/19/2026

Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately and protecting them from harm.

Allegation: A child was observed to be unsupervised by the center's main exit door.

Determination: Substantiated

Findings: During the inspection, it was determined that children were left unattended while inside the program. During naptime, preschool children were left unsupervised as a child care staff member stepped out of the room. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/28/2026

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Domain: 01 Ratio & Supervision

Rule: 5180:2-12-19 Supervision
Code: The program staff is required to supervise children in their assigned group by sight and hearing. Supervision includes being near enough to respond and reach children immediately including responding to the child's basic needs and protecting them from harm.

Allegation: A child was observed with injuries that the program could not explain how they occurred.

Determination: Substantiated

Findings: During the inspection, it was determined that children were not being properly supervised. It was determined that a child had sustained scratches on the arms from another child during indoor play. The child care staff member was unaware that the child had sustained minor injuries. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/28/2026

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Domain: 06 Program Information

Rule: 5180:2-12-14 Transportation and Field Trip Procedures
Code: The program is required to obtain written parental permission before leaving the premises and retain the forms for at least one year from the date of the trip. Routine trip permission forms must be updated annually.

Allegation: The program took children to a different location than what was originally planned for a field trip. Written permission was not obtained for the alternate location.

Determination: Substantiated

Findings: In review of the program's records, it was determined that requirements for written permission from the parent/guardian for a field trip were not met. Written parental permission was not secured for an alternate field trip destination. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/28/2026

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Domain: 10 Written Policies & Procedures

Department of Children & Youth

Rule: 5180:2-12-07 Written Program Policies and Procedures
Code: The program's policies and procedures are required to include all topics outlined in rule.

Allegation: No parental assistance was received in resolving a problem that occurred at the center.

Determination: Substantiated

Findings: During the inspection, it was determined the program's written policies and procedures did not provide the current program's procedures for parents to follow when needing assistance in resolving problems related to the child care center. The procedures listed in the written policies and procedures state that parents are to contact the "director or staff member with any issue, problem or concern that may arise". It was determined that the program's current procedure for parents with concerns is to contact the administrator who then directs the parent to a third-party human resources company. Revise the program's written policies and procedures to include the updated information. Submit the program's corrective action plan, which includes the revised written policies and procedures, to the Department to verify compliance with the requirements of this rule.

Corrective Action Plan Due: 10/28/2026

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Summary of Non-Compliances

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5180:2-12-03, 5180:2-13-03, 5180:2-19-10 and 5180:2-20-02 detail the process for submitting a request for review. The request for review must be submitted within ten business days from the receipt of the licensing report. In addition, if the program is Step Up To Quality rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Serious Risk Non-Compliances

A serious risk non-compliance is a licensing rule violation that has the potential to lead to a great risk of harm to a child and is observable and/or based on facts.

No serious risk non-compliances were observed during this inspection

Moderate Risk Non-Compliances

A moderate risk non-compliance is a licensing rule violation that has the potential to lead to an increased risk of harm to a child and is observable and/or based on facts.

No moderate risk non-compliances were observed during this inspection

Other Non-Compliances

This section includes other rule violations that are observable and/or based on facts.
Domain: **00 License & Approvals**
Rule: 5180:2-12-03 Inspection Requirements
Requirement: The program staff is required to provide true and accurate information.
Finding: During the inspection, it was determined that the program provided false information, in that misleading information regarding a child was provided by a child care staff member. The rule requires the program to provide accurate and truthful information to the Department. Provide staff training. Submit the program's corrective action plan, which includes a statement that training was provided, to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/28/2026

This section includes other rule violations that are observable and/or based on facts.
Domain: **07 Diapering & Infant Care**
Rule: 5180:2-12-20 Cribs - Placement
Requirement: The program is required to space cribs two feet apart when in use.
Finding: During the inspection, it was determined that cribs were not two feet apart when in use, as required by this rule. Submit the program's corrective action plan to the Department to verify compliance with the requirements of this rule.
Corrective Action Plan Due: 10/28/2026