Department of Children & Youth

Center Complaint Inspection Summary Report

All licensed child care programs are inspected at least once each year. Non-compliances are documented and grouped as Serious, Moderate or Low risk violations. Documenting statements and supplemental information may be included in this report. Licensing inspection reports from the previous three years can be viewed on the child care website at http://jfs.ohio.gov/CDC/childcare.stm. This includes complaint investigation reports with substantiated allegations. For any other child care records, please contact the Child Care Help Desk at 1-877-302-2347, option 4.

Program Details		
Program Name Primrose School of Centerville	Program Number 2240030330	Program Type Child Care Center
Address 2550 E Alex Bell Rd Centerville OH 45459		County MONTGOMERY

Inspection Information			
Inspection Type Complaint		Inspection Scope Partial	Inspection Notice Unannounced
Reviewer(s) BRENDA MEYER	Inspection Day 08/14/2025	Begin Time 11:00 AM	End Time 12:00 PM

Summary of Findings				
No. Rules Verified	No. Rules with Non-compliances	No. Serious Risk	No. Moderate Risk	No. Low Risk
1	1	0	0	1

Staff-Child Ratios at the Time of Inspection			
Group	**Age Group/Range**	**Ratio Observed**	**Comment**
Young Infants		2 to 7	
Older Infants		2 to 9	
Young Toddler (12-18 m)		2 to 7	
EPS (18-24 m)		3 to 10	
K/SA		4 to 8	
EPS 2 (2-2 1/2)		2 to 10	
PS Pathways		2 to 13	
PS		3 to 14	
Pre-K 1		2 to 16	
Pre-K 2		2 to 15	

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Complaint Allegations

If a program disagrees with a licensing finding, the program may request a review of the finding(s). Ohio Administrative Code 5101:2-12-03 and 5101:2-13-03 detail the process for submitting a request for review. The request for review must be submitted within seven business days from the receipt of the licensing report. In addition, if the program is star rated, the rating may be impacted if a serious or moderate risk non-compliance is cited.

Domain:07 Diapering & Infant Care

Rule: 5180:2-12-23 Infant Bottle and Food Preparation
Code: The program staff is required to follow the practices preferred by the parents.

Allegation: Center didn't follow parent's feeding instructions.

Determination: Substantiated

Findings: During the inspection, it was determined that the feeding practices used by child care staff members were not in accordance with parental preferences, in that an infant was not fed every 3 hours. Technical assistance was provided at the time of the inspection, and as discussed, please correct this rule noncompliance. A written response for this rule noncompliance is required at this time.

Risk Level: Low

Corrective Action Plan Due: 09/14/2025

Summary of Additional Non-Compliances

Serious Risk Non-Compliances

No Additional Serious Risk Non-Compliances were observed during this inspection

Moderate Risk Non-Compliances

No Additional Moderate Risk Non-Compliances were observed during this inspection

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Low Risk Non-Compliances

No Low Additional Risk Non-Compliances were observed during this inspection